

2019



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# CRUISES ICELAND AND GREENLAND

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Because the ice-strengthened OCEAN DIAMOND accommodates no more than 210 passengers, there's a very personal, casual and



OCEAN DIAMOND in Greenland

comfortable atmosphere onboard. The ship's excellent maneuverability allows for access to remote bays and fjords, while excursions aboard our Zodiac boats provide even greater accessibility to unique and wonderful places that larger ships cannot venture.

Take a look at the various programs detailed in our new brochure.

I look forward to welcoming you aboard the OCEAN DIAMOND in 2019!

*Gudmundur Kjartansson*  
Gudmundur Kjartansson, CEO



# OUR ROUTES AT A GLANCE



Tour	From/To	Date	Nights	Season*
Iceland Circumnavigation	Reykjavik	11.05.2019–20.05.2019	9	B
Iceland Circumnavigation	Reykjavik	20.05.2019–29.05.2019	9	B
Iceland Circumnavigation	Reykjavik	29.05.2019–07.06.2019	9	C
Iceland Circumnavigation	Reykjavik	16.06.2019–25.06.2019	9	C
Iceland Circumnavigation	Reykjavik	25.06.2019–04.07.2019	9	C
Iceland Circumnavigation	Reykjavik	04.07.2019–13.07.2019	9	C
Iceland Circumnavigation	Reykjavik	13.07.2019–22.07.2019	9	C
Iceland Circumnavigation	Reykjavik	31.07.2019–09.08.2019	9	C
Iceland and Natural Wonders of Greenland	Reykjavik / Kangerlussuaq	09.08.2019–20.08.2019	11	C
Natural Wonders of Greenland and Iceland	Kangerlussuaq / Reykjavik	20.08.2019–31.08.2019	11	C
Iceland Circumnavigation	Reykjavik	31.08.2019–09.09.2019	9	B
Iceland Circumnavigation Express	Reykjavik	09.09.2019–16.09.2019	7	A
Northern Lights and Whales (3 nights onboard/3 nights in hotel)	Reykjavik	16.09.2019–22.09.2019	6	A
Northern Lights and Whales (3 nights in hotel/3 nights onboard)	Reykjavik	16.09.2019–22.09.2019	6	A
Northern Lights and Whales (3 nights onboard/3 nights in hotel)	Reykjavik	22.09.2019–28.09.2019	6	A

\*A: 09.09.–28.09.2019 B: 11.05.–28.05.2019, 31.08.–08.09.2019 C: 29.05.–30.08.2019



- **Iceland Circumnavigation**
- **Northern Lights and Whales**  
\* 3 overnight stays on board, 3 overnight stays in hotels
- **Iceland and Natural Wonders of Greenland or  
Natural Wonders of Greenland and Iceland**

# UNFORGETTABLE, COMFORTABLE, AUTHENTIC! ENJOY ICELAND AND GREENLAND ONBOARD THE OCEAN DIAMOND!

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Zodiac tour

## Discover Our Iceland and Greenland

With an ice-strengthened hull and relatively small vessel size, the OCEAN DIAMOND is able to offer an adventurous sea voyage in Arctic waters beyond the boundaries of a conventional cruise itinerary. Join us on a voyage of discovery as we share the unique nature, geology, culture and history of these big North Atlantic islands.

## Discover Our Enthusiasm and Expertise

Members of our English and German-speaking Expedition Team all have one thing in common: the utmost experience and enthusiasm. Everyone looks forward to showing you the most beautiful corners of destinations they love and know from the inside out.

## Discover Our Secret Places

Our itineraries include stops that offer excursions to places that are normally very difficult to reach and visited by only the lucky few each year. We also offer pre- and post-cruise experiences in Iceland (page 32).

## Discover Our Shore Excursions

All of our crew members have already logged many years of experience as tour guides and/or lecturers. You can look forward to them sharing their passion and expertise with you both onboard and during our many exciting shore excursions and landings.

## Discover the "Green Initiatives"

As our next season progresses, look for news from us on more Green Initiatives on the Ocean Diamond. Some practices include:

- Better water conservation practices
- reducing and eliminating single use plastics
- using biodegradable shampoos and cleaning products



# GREENLAND AND ICELAND



## Uummannaq

Located 300 miles (500 km) north of the Arctic Circle, Uummannaq is one of the most beautiful towns in Greenland. The town takes its unusual name — Uummannaq means “heart shaped” in Greenlandic — from a massive mountain (3,839 feet/ 1,175 meters) that towers above the island. An interesting local museum features an exhibition of German climatologist and geophysicist Alfred Wegener’s 18th-century polar exploration.

## Nuuk

Greenland’s capital has around 16,000 inhabitants and combines Inuit traditions with modern European urbanity. It’s also Greenland’s oldest town, founded in 1728 by the Danish Norwegian missionary Hans Egede. The National Museum features 500-year-old mummies from Qilakitsoq, as well as other artifacts related to Greenland archaeology, history and art. The Katuaq Cultural Center in downtown Nuuk is the venue for concerts, exhibitions, cinema and local cuisine. The University of Greenland, the country’s only university, is also located in Nuuk.



## Narsarsuaq

Located near Greenland’s southern tip, Narsarsuaq lies in the heart of the region pioneered by the ancient Norse. Nearby Qassiarsuk was founded by notorious Viking Erik the Red after his banishment from Iceland. He named the area “Green Land” because of its lush, fertile valleys. During our shore stop, you can learn about the lives of the island’s early Norse settlers while visiting a Viking long-house and small peat church.



## Disko Bay/ Eqip Glacier

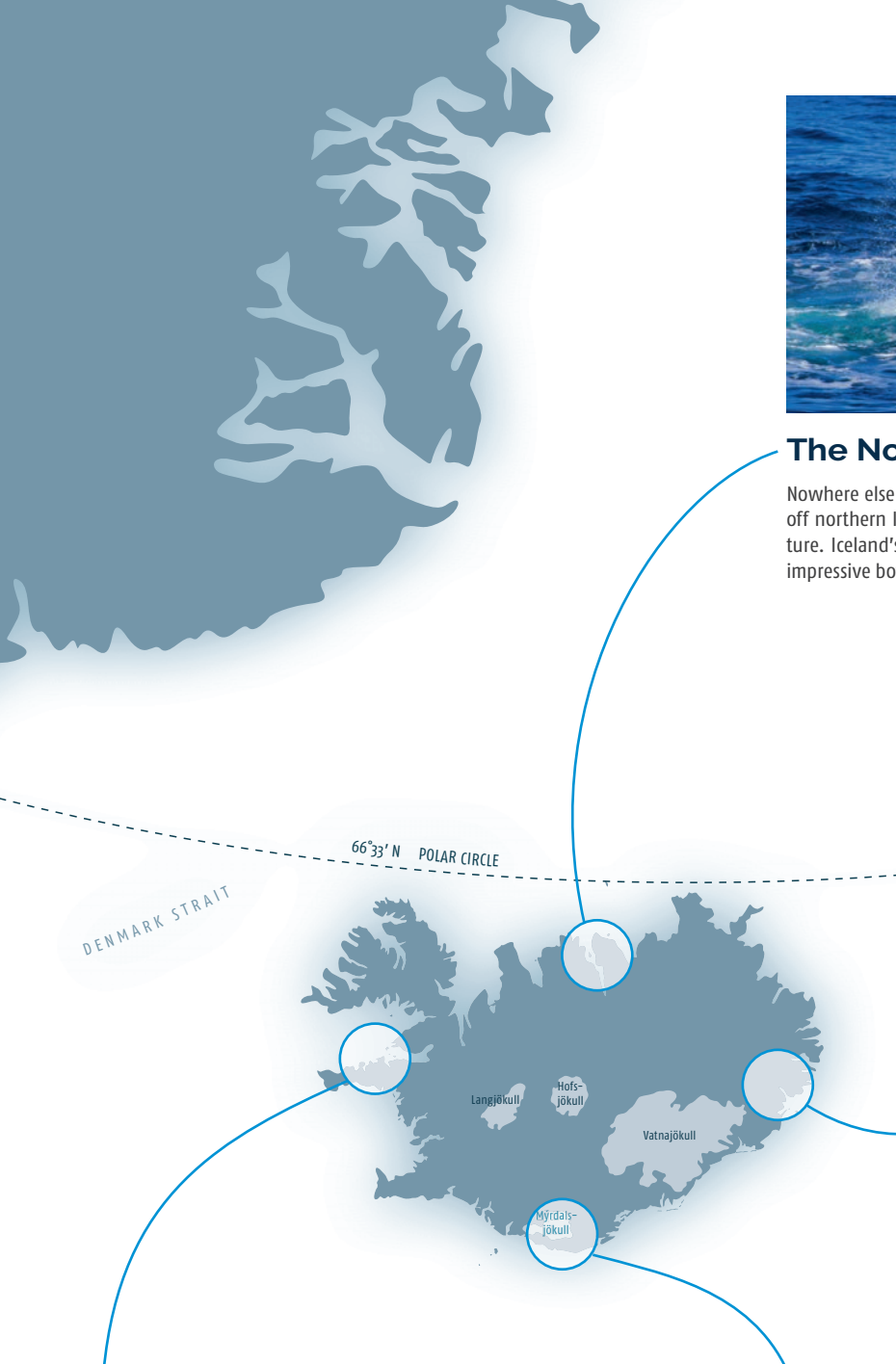
Disko Bay combines incredible iceberg scenery and Inuit hospitality. Along the eastern edge of the bay is Ilulissat, the third largest town in Greenland. The name means “iceberg” in Greenlandic, a reference to its location at the mouth of the iceberg-filled Ilulissat Ice Fjord, a UNESCO World Heritage Site since 2004. Few places in Greenland are as breathtaking as Eqip Glacier, 50 miles (80 km) north of Ilulissat. With a little luck, your visit will include a close-up view of icebergs “calving” as huge chunk of ice break off and thunder into the sea.



## Prince Christian Sound

The force of Greenland’s massive inland icecap pushes glaciers towards the sea, where large chunks of ice break off and become floating icebergs. When we cruise the 70-mile (100-km) Prince Christian Sound — which separates the Cape Farewell islands from the mainland — we get so close to icebergs that you can almost reach out and touch them.





## The North

Nowhere else in the world do so many whales gather in one area as the waters off northern Iceland. Observing whales in the wild is always a thrilling adventure. Iceland's second largest city, Akureyri boasts colorful architecture and an impressive botanical garden.

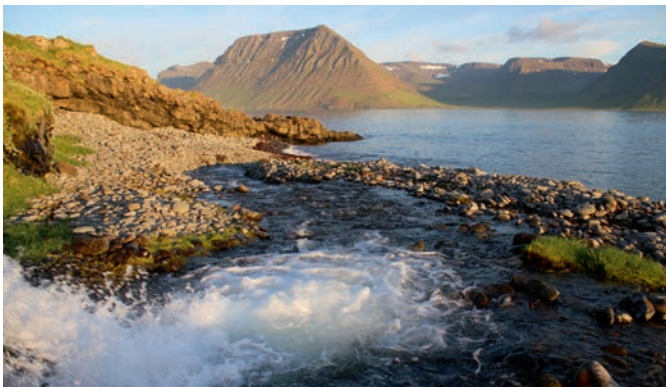


## The East

The eastern coast of Iceland is dominated by narrow fjords, rugged mountains, remote homesteads and historic fishing villages. Here you find a variety of hiking trails that lead through untouched nature and spectacular scenery. Among the region's highlights are the town of Djúpivogur on the Berufjordur fjord and Jokulsarlon Glacier Lagoon, full of icebergs from Breidamerkurjokull glacier.

## The West

Fifty-five miles (90 km) long, the spectacular Snaefellsnes Peninsula is often called "Iceland in Miniature" because it boasts many different landscapes from dramatic fjords, snowcapped mountains and sandy beaches to fishing villages, historical sites and waterfalls. Even by Icelandic standards, the region's wilderness areas are incredibly pristine. The deep, narrow fjords are also an excellent place to fish for cod, halibut, wolffish, haddock, saithe and redfish.



## The South

Some of the best known Icelandic sights are in this area including the Strokkur geyser, the geologically and historically interesting Thingvellir area, and the imposing Gullfoss waterfall. Also located here is the famous Eyjafjalla Glacier, which covers the caldera of an ancient volcano. The Westmans are a group of 14 volcanic islands, only one of which (Heimaey) is inhabited. Several spectacular waterfalls and dramatic sea cliffs are also found along the south shore.





Expedition team in 2018

## Greetings from the OCEAN DIAMOND!

The perfect cruise needs the perfect crew!

And that's exactly what you find on the OCEAN DIAMOND – personable, cheerful and knowledgeable operation staff and expedition team members who enjoy serving and giving advice throughout the voyage.

Here are some of our Icelandic crewmembers.

As we start our fifth season in the North Atlantic, we again promise unique experiences onboard the OCEAN DIAMOND. Spectacular scenery and amazing wildlife await. In the coming season you can look forward to interesting lecturers, a helpful hotel and service crew, an enthusiastic expedition team that speaks English and German, all bringing you closer to the surrounding nature and history.



## Sturlaugur Dadason – Expedition Leader



Sturlaugur Dadason is a Icelander. After his chemistry studies in Germany, he moved back to Iceland to work in the local fish industry. During his travels and journeys around Iceland and the highlands, Sturlaugur discovered that he wanted to share this amazing experience and impressions with other people. Since the beginning of his retirement, he has worked as a guide specialized in the highlands and the nature of the Icelandic coast.

## Hermann Gudmundsson – Expedition Leader



A former professional handball player, Hermann recently completed his studies in Tourism Management at the University of Iceland. In addition to studying, he worked as a guide at the Arbaejarsafn open-air museum in Reykjavik. The native Icelander spent two years of his childhood in Germany and speaks the language fluently. Hermann feels most comfortable in nature and looks forward to assisting guests onboard the OCEAN DIAMOND.

## Petur Gauti Valgeirsson – Expedition Leader



Petur is another Icelander with a deep love of his home country. As a longtime tour guide in Iceland and in other countries, he loves showing the beauty of Iceland to visitors. Pétur also has a passion for photography and enjoys capturing Icelandic landscapes, local bird life and, of course, the magical Northern Lights. He's also very interested in geology and geography. Many of his ancestors were fishermen so perhaps salt water flows through his veins as well.

## Dorothee Hippel – Assistant Expedition Leader



Dorothee graduated from the University of Cologne with a Master of Arts in Scandinavian Studies, German Literature and History. She has been associated with Iceland for a long time. She worked seven years for the largest Icelandic book collection in Germany, gave Icelandic lessons for beginners and co-organized readings with Icelandic authors. In addition she lived in Iceland for longer periods during her studies. A few years ago she transferred her permanent home over to the island.

## Steingrímur Gunnarsson – Lector



Steingrímur (Steini) is a veteran of the travel industry and has been enjoying leading travelers around the world since 1972. He is an outdoor man with a passion for the open vistas, wildlife and fauna of Iceland and Greenland. His sense of adventure and curiosity has led him to live and work in various countries around the world, but Greenland, and his homeland, Iceland have a special place in his heart. He possesses a M.A. from University of Salford in International Relations.

## Arndis Halla Asgeirsdóttir – Guide, Entertainment



Arndis is a well-known opera singer and the voice of Apassionata, a long-running European equestrian entertainment show. Her other passion is making her home country more accessible in a very charming and entertaining way. Arndis enjoys talking about Iceland, its people and especially its folkloric superstitions, especially century-old tales about elves and trolls. She loves Iceland's fresh air, the colors found in nature and the wide variety of natural landscapes.

# ICELAND



The land of fire and ice is one of the most  
fascinating places on planet Earth!

. The awe-inspiring landscapes, the pristine forces of nature, the infinite and always-surprising combinations of earth, water, fire and air are everywhere.



# ICELAND CIRCUMNAVIGATION

## Discover the Island of Contrasts

Experience an unforgettable journey around Iceland onboard the OCEAN DIAMOND. Discover this mystical land steeped in Viking traditions and volcanic landscapes rarely seen anywhere else on earth.

This voyage reveals a diverse array of natural wonders and the Icelandic way of life. A range of exciting shore excursions offers countless ways to interact with Iceland's culture, nature, history and people.

### Day 1 | Reykjavik

Use your leisure time in Reykjavik to discover the unique charm of the world's northernmost capital. The OCEAN DIAMOND docks in Old Reykjavik Harbor in the heart of the city, a five-minute stroll from the main squares, shopping and dining. The ship departs in the evening.

### Day 2 | Stykkisholmur

Stykkisholmur is the starting point of our adventures on the Snaefellnes Peninsula. Often called "Iceland in Miniature" because of its diverse landscapes, the area is home to bird-rich Breidafjörður Bay and Snaefellsjökull glacier, which sits atop a 700,000-year-old dormant volcano that was featured in the Jules Verne novel *Journey to the Center of the Earth*.

### Day 3 | Isafjörður

Today's destination is Isafjörður, an idyllic town in the Westfjords region. This secluded peninsula is connected to the Icelandic mainland by only a narrow strip of land and includes many roadless areas where cars have never been. The landscape includes jaw-dropping views of dramatic fjords carved by ancient glaciers, sheer table mountains that plunge into the sea and pristine North Atlantic vegetation.





Vulcanic Westman Islands

## Day 4 | Siglufjordur/Grimsey

By morning we reach the fjord town of Siglufjordur, once the hub of the global herring industry and now enjoying a rebirth in popularity. Learn about the golden age of herring at the award-winning Herring Era Museum located on the vibrant harbor-front. In the early afternoon we head to Grimsey Island. Located about 25 miles (40 km) off the mainland on the Arctic Circle, the island harbors a variety of bird species including puffins, guillemots and gulls. Later we set sail for Akureyri, Iceland's lovable second largest city. If weather conditions do not allow an excursion to Grimsey, we visit Hrísey, the second largest island of Iceland. With only 153 inhabitants, the island is located in Eyjafjörður, about 35 kilometers north of Akureyri.

## Day 5 | Akureyri

Ranging inland from Akureyri, we visit the fascinating Lake Myvatn region, where the peculiar landscape looks as if "heaven and hell" have clashed. One side of the lake features rugged volcanic remnants, while the other side is blessed with lush vegetation and varied bird life.

## Day 6 | Husavik

In the early morning hours we steam into Skjalfandi Bay and Husavik. Often called the "Whale watching capital" of Iceland, the town's offshore waters are home to 15 different whale species, as well as dolphins and 30 variety of bird. Watching these graceful ocean giants in their Arctic habitat is an unforgettable experience.

## Day 7 | Seydisfjordur

Iceland's East Fjords are best explored from the impossibly picturesque port of Seydisfjordur, nestled between the sea and steep mountains. Activities include seal spotting, horseback riding, and visiting the beautiful nature reserve Skalanes.

Puffin – a popular subject for photos



Photo: Hermann Gudmundsson



Godafoss, the waterfall of the gods

## Day 8 | Djupivogur

The fishing village of Djupivogur is today's starting point to explore Vatnajökull Glacier (optional). Go on a fourwheel-drive Jeep tour (optional) or take a boat trip in the Jökulsárlón Glacier lagoon (optional). Icebergs of all shapes and sizes are floating in the water – an unforgettable adventure on a body of water that didn't exist at the beginning of the last century, as the lagoon was recently formed by the retreat of the Breidamerkurjökull Glacier tongue.

## Day 9 | Vestmannaeyjar (Westman Islands)

Located off Iceland's south coast, the Westman Islands were formed by submarine volcanic eruptions around 10,000 years ago. Surtsey Island emerged from the sea in 1963 and is one the youngest land masses on earth. We go ashore on Heimaey, the only inhabited

island, where half-buried houses remain from a violent 1973 eruption. During the shore landing there is time for bird watching and you might even spot whales.

## Day 10 | Reykjavik

After breakfast we bid farewell to the OCEAN DIAMOND as we sail back into Reykjavik. Explore inland areas like the Golden Circle and its famous Gullfoss waterfall via our Air & Ground package or other post-cruise programs. Or simply hang out in Reykjavik, a perfect city for those who want to refresh their spirit in a place that combines invigorating outdoor activities, great food and world-class entertainment.

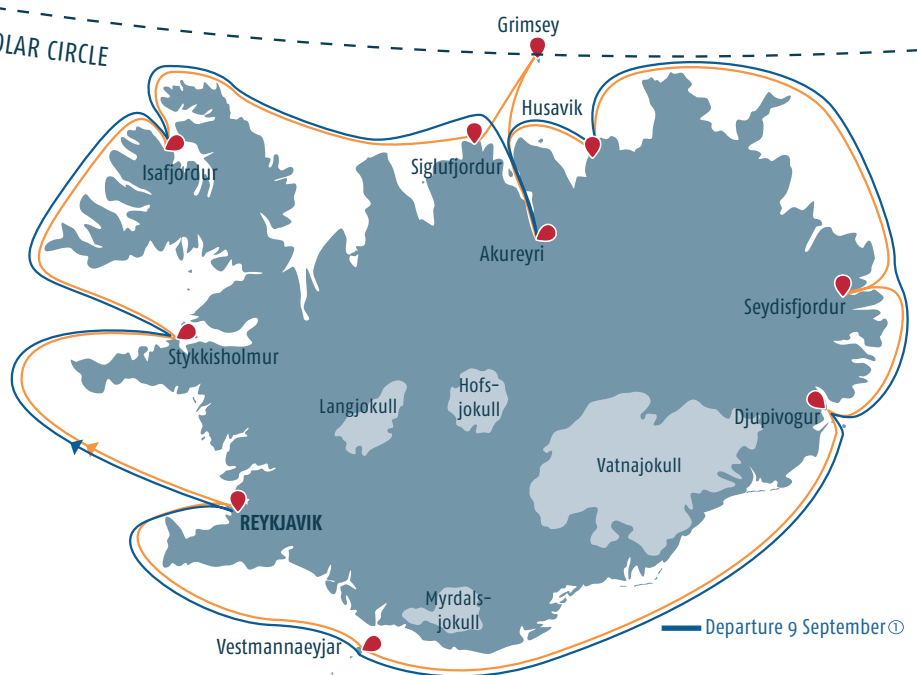
**Since the arrival time in Reykjavik depends on weather conditions, we strongly recommend that you do not book your departure flights before 2 p.m.**

Siglufjörður



Photo: Kristian Winograd

66°33' N POLAR CIRCLE



### ① Iceland Circumnavigation Express 9 September - 16 September 2019

Day	Port	Arrival	Departure
1	Reykjavik		20:00
2	Stykkisholmur	08:00	19:00
3	Isafjörður	07:00	17:00
4	Akureyri	08:00	22:30
5	Husavik	06:00	15:30
6	Djupivogur	07:30	18:00
7	Vestmannaeyjar	09:00	18:30
8	Reykjavik	08:00	

All routes and excursions are provisional and subject to change as weather and sea conditions may affect the itinerary.

Icelandic horses



Westman Islands



## Iceland Circumnavigation

### Cruise Dates 2019

11 May - 20 May 2019	190D1	Season B
20 May - 29 May 2019	190D2	Season B
29 May - 7 Jun 2019	190D3	Season C
16 Jun - 25 Jun 2019	190D5	Season C
25 Jun - 4 Jul 2019	190D6	Season C
4 Jul - 13 Jul 2019	190D7	Season C
13 Jul - 22 Jul 2019	190D8	Season C
31 Jul - 9 Aug 2019	190D10	Season C
31 Aug - 9 Sep 2019	190D13	Season B
9 Sep - 16 Sep 2019 ①	190D14	Season A

Day	Port	Arrival	Departure
1	Reykjavik		20:00
2	Stykkisholmur	08:00	19:00
3	Isafjörður	07:00	17:00
4	Siglufjörður	08:00	12:00
	Grimsey	15:00	19:30
5	Akureyri	00:00	22:30
6	Husavik	06:00	17:00
7	Seydisfjörður	08:00	22:00
8	Djupivogur	06:00	18:00
9	Vestmannaeyjar	09:00	18:30
10	Reykjavik	08:00	

### Included

- Accommodation in booked cabin category
- All meals (breakfast, lunch and dinner)
- Coffee, tea and water
- All Zodiac excursions (weather dependent)
- Icelandic/English speaking guide
- All presentations from cruise staff and guest speakers
- Onboard entertainment program
- Iceland ProCruises Windjacket

All routes and excursions are provisional and subject to change. All Zodiac excursions are weather dependent.

For advice on gratuities see page 34.

From GBP

**1,365**  
per person

### Early Bird prices 2019 in GBP\*

Cabin Category	Occupancy	Season A (Express)	Season B	Season C
T	3	1,365	1,680	1,765
P	2	2,045	2,520	2,645
P	1	3,580	4,410	4,630
O	2	2,940	3,620	3,799
O	1	5,140	6,335	6,650
D	2	3,630	4,470	4,695
D	1	6,350	7,815	8,215
B	4	2,395	2,950	3,095
B	3	3,190	3,930	4,125
A	2	5,940	7,320	7,685
A	1	10,395	12,799	13,445

\* Early Bird prices valid until 28 December 2018

### Prices 2019 in GBP\*

Cabin Category	Occupancy	Season A (Express)	Season B	Season C
T	3	1,699	2,099	2,199
P	2	2,560	3,150	3,310
P	1	4,475	5,515	5,790
O	2	3,670	4,525	4,750
O	1	6,425	7,915	8,310
D	2	4,540	5,590	5,870
D	1	7,940	9,780	10,270
B	4	2,995	3,685	3,870
B	3	3,990	4,915	5,160
A	2	7,425	9,145	9,599
A	1	12,995	15,999	16,799

\* Prices valid from 29 December 2018

Children's Discount: 25 % until age 12 (staying in the same cabin as parents).

# NORTHERN LIGHTS AND WHALES

Mystical Northern Lights

## Experience Iceland on Land and Sea

Get to know the island of “fire and ice” in autumn on this special journey that gives the opportunity to witness Northern Lights and different species of whales. Look forward to a 3-day-cruise with shore excursions and interesting lectures, before an exciting bus tour along the Northwest coast and back to Reykjavik follows.

This voyage is also possible in reverse order (Tour 2).

### Day 1 | Reykjavik

Our optional “Air & Ground” – package provides a convenient arrival. Use your leisure time in Reykjavik in order to get to know the unique charm of the city. Your “floating hotel” awaits you. The OCEAN DIAMOND docks in the old harbor, located in the heart of town, which is a 5 minute walk to the inner city. In the evening the ship sets course for the Snaefellsnes peninsula. Tonight you may already have a first opportunity to see the Northern Lights!

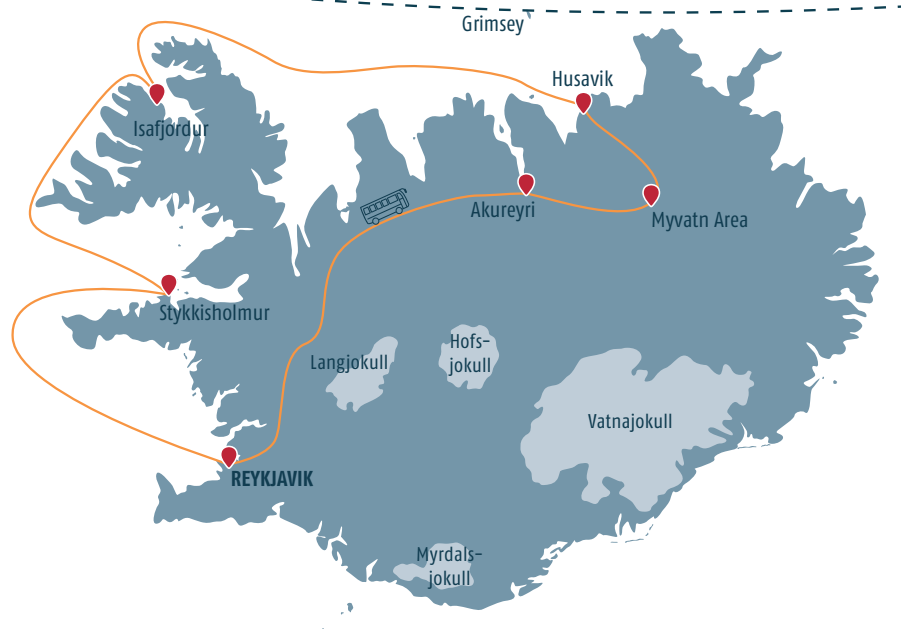
### Day 2 | Stykkisholmur

In the morning the OCEAN DIAMOND reaches the small village of Stykkisholmur, the starting point for our explorations of the Snaefellsnes peninsula. Snaefellsnes is also known as “Iceland in miniature” since this region contains nearly all different kind of Icelandic scenery. In the evening the OCEAN DIAMOND leaves Stykkisholmur for the direction of the Westfjords. And again dark clear sky might offer great opportunities for the Northern Lights.

Whale fin



66°33' N POLAR CIRCLE



## Northern Lights and Whales

### Combination boat and bus trip

#### Cruise Dates 2019

##### Northern Lights & Whales

16 Sep – 22 Sep	190D15	(Ship/Bus)
16 Sep – 22 Sep	190D16	(Bus/Ship)
22 Sep – 28 Sep	190D17	(Ship/Bus)

#### Included on ship

- Accommodation in booked cabin category
- All meals (breakfast, lunch and dinner)
- Coffee, tea and water
- Zodiac excursions (weather-dependent)
- Icelandic/English speaking guide
- All presentations from cruise staff and guest speakers
- Onboard entertainment program
- Iceland ProCruises Windjacket

#### Included on coach trip

- 3 nights in a typical hotel room with shower/toilet
- 3 breakfasts, 3 lunches, 2 dinners
- Icelandic/English speaking guide
- Whale Watching on RIB boat

All routes and excursions are provisional and subject to change. All Zodiac excursions are weather dependent.

For advice on gratuities see page 34.

### Day 3 | Isafjörður

Today's destination is the idyllic town of Isafjörður, capital of the Westfjords region. This secluded peninsula is connected to the rest of Iceland by only a narrow strip of land. Even by Icelandic standards, the area can be described as unusually isolated. The landscape is characterized by mesas and dramatic fjords that cut deep into the landscape.

impressive Godafoss, "the waterfall of the Gods". In the year 1000, the Icelandic parliament (Althing) decided to give up their pagan religion in favor of Christianity. The story goes that the idols of the ancient Nordic religion (godars) were then thrown from the top of the waterfall (foss). The cascade retains its name, Godafoss in memory of this event. Lunch will be provided on the way. Dinner and overnight in West Iceland.

### Day 4 | Husavik / Myvatn

In the early morning hours we steam into Skjalfandi Bay and Husavik. After disembarkation we explore the natural beauty of the Lake Myvatn area, including the peculiar lava formations at Dimmuborgir and the pseudo craters at Skutustadir. The pseudo craters were formed by gas explosions when boiling lava flowed over the wetlands. Lunch will be provided on the way. Dinner and overnight in the Husavik area.

### Day 6 | Reykjavik

On our way back to Reykjavik we pass Deildartunguhver, the most powerful hot spring in the world. A stop will be made to admire the beautiful Hraunfossar waterfalls, before continuing to Thingvellir National Park, the ancient site of the world's first parliament. Our journey ends after a city tour in Reykjavik. Lunch will be provided the way. Overnight in Reykjavik.

### Day 5 | Akureyri / West Iceland

Husavik is often called the "Whale watching capital" of Iceland, the town's offshore waters are home to 15 different whale species, as well as dolphins. Watching these graceful ocean giants in their Arctic habitat is an unforgettable experience. An exciting trip with RIB boats (Rigid Inflatable Boat) to search for the gentle giants awaits you. On our way to Akureyri we visit the

### Day 7 | Reykjavik

Individual departure.

From GBP

# 1,725

per person

#### Prices 2019 in GBP\*

Cabin Category	Occupancy	Early bird prices*	Normal prices
T	3	1,725	1,875
P	2	2,080	2,299
P	1	3,030	3,420
O	2	2,465	2,785
O	1	3,710	4,270
D	2	2,770	3,165
D	1	4,240	4,930
B	4	2,230	2,490
B	3	2,525	2,870
A	2	3,775	4,425
A	1	5,999	7,135

\* Early bird prices valid until 28 December 2018

Children's Discount: 25 % until age 12 (staying in the same cabin as parents).





# ICELAND EXCURSIONS

## Discover the majesty and beauty of Icelandic nature

Enjoy a first glimpse of our 2019 shore excursions! You can look forward to many different excursion options that provide a hands-on experience with nature and a deeper look into Icelandic life.

### Stykkisholmur

#### Snaefellsnes Peninsula

Due to its diverse landscapes, the Snaefellsnes Peninsula is often called "Iceland in Miniature." This bus excursion includes views on the Snaefellsjokull Glacier, the dramatic rock formations of Arnarstapi, Londrangar volcanic crater and Bjarnarhofn Shark Museum.

#### Snaefellsjokul Glacier

A tracked Snow Cat takes you up to 4,600 feet on Snaefellsjokull Glacier, which sits atop a 700,000-year-old dormant volcano that was featured in the Jules Verne novel *Journey to the Center of the Earth*.

### Isafjordur

#### Boat Trip to Vigur Island

While this serene little island is home to only one farm it is a habitat of countless seabirds. Vigur Island is a perfect location to observe puffins, eider ducks, arctic terns and black guillemot.

#### Kayak Tour

This tour is both suitable for beginners and veterans. Enjoy the silence and the beautiful view over Isafjordur while you slide through the impressive fjord landscape. Your guide will tell you interesting stories of history, folklore and life in a small town close to the arctic circle.

Dynjandi Waterfall in the Westfjords





Kayak Tour Isafjordur

## Siglufjordur

### Herring Museum and Show

Dive into the golden age of the herring boom at the award-winning Herring Museum, where exhibits and historic vessels recount the importance of herring to Siglufjordur. The show includes a herring salting demonstration as well as traditional songs and dances performed by a local theater group.

## Akureyri

### Bus Tour – Icelandic Nature and Culture

This half-day excursion combines scenic highlights of the Eyjafjord, the mountain pass Vikurskard and one of the most spectacular waterfalls in Iceland, Godafoss, with extensive Icelandic history and culture. The well-preserved farm Laufás from 1850 is nowadays a museum and gives impressions of the living conditions during former times. This farm was built of strips of sod and turf and was home to the local priest and his attendants.



Herring Museum

Photo: Peter Neumann

## Golf South of the Polar Circle

Take the opportunity to play an unforgettable game of golf in a natural setting which provides a spectacular view of the surrounding countryside and has the appearance of a moorland course. The golf course is not only famous for the "Arctic Open" that takes place once a year but also for being one of the best 100 courses in Europe. Enjoy a game of golf at the world's most northerly 18-hole golf course of the world.

**Note:** All shore excursions are provisional and subject to change as weather, road and other conditions may affect the itinerary. Our detailed shore excursion program (with prices) is available starting in autumn 2018 on our website: [www.icelandprocruises.co.uk](http://www.icelandprocruises.co.uk)



Natural geothermal bath in Myvatn

Photo: Hermann Gudmundsson



## Husavik

### Whale Watching by RIB Boat

An exciting on-the-water adventure by RIB (Rigid Inflatable Boat) to watch the gentle giants of the sea. The excursion also passes Lundy Island and its thousands of puffins before heading off to encounter some of the world's biggest animals.

### Bus Tour – Diamond Circle

A number of Iceland's highlights are included in this excursion. The horseshoe shaped Asbyrgi Canyon, said to be the meeting place of the pagan gods. The Jokulsargljufur Glacial Canyon and also the echoing cliffs Hljodaklettur are parts of the tour as well. Another tour highlight is the Dettifoss Waterfall, Europe's most powerful waterfall, which is unique and very impressive.

## Seydisfjordur

### Bus Tour – Skalanes-Nature Reserve

This tour is a unique opportunity to visit one of Iceland's most remote places that even few Icelanders have witnessed. The tour begins with a drive to Thorarinsstadir archaeological site where we'll take a look at an interesting Viking era excavation site. From there the tour continues along the fjord surrounded by high mountains. The nature and heritage center of Skalanes covers 1250 hectares. The center aims to create a site where Icelandic environment and cultural history can be researched and interpreted whilst maintaining a model for sustainable tourism. The area is a habitat for approx. 50 different bird species during the summer time. Before heading back to the town of Seydisfjordur we'll enjoy some local refreshments at Skalanes House.

Dettifoss Waterfall



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# GREENLAND

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Photo: Michael J. Langdon

Immerse yourself completely in this unique world!

The world's largest island is strikingly beautiful, a land of massive ice formations, deep-blue fjords and lush pastures. Greenland is also blessed with unique flora and fauna, the midnight sun and northern lights, and the distinctive Inuit culture.



Whale Watching by RIB Boat

## Djupivogur

### Jokulsarlon Glacier Lagoon

This tour takes you to the magnificent Glacier Lagoon of Jokulsarlon. Huge blocks of ice constantly break off the glacier, Breidamerkurjokull, and large icebergs float on the lagoon. Sail among the huge icebergs in the picturesque scenery of Jokulsarlon on a specially equipped boat.

### Adventurous Super Jeep Tour

Enjoy a Super Jeep drive to the hidden gems of nature that can be discovered in the National park Vatnajokull. On the Jeep tour you will not only cross Glacier Rivers but drive through spectacular mountain sceneries too. And you can expect narrow and steep canyons, fierce waterfalls and dramatic mountain formations.



Super Jeep Tour

## Westman Islands

### Pompeii of the North

This guided coach tour around Heimaey Island includes the volcanic crater and houses half-buried from the volcanic eruption of 1973. It's a unique and fascinating landscape with diverse birdlife. The tour ends at the volcanic center. A unique Museum that tells the story of the Heimaey volcanic eruption 1973, the emergence of Surtsey Island 1963 and the geology of the Vestman Islands.

**Note:** All shore excursions are provisional and subject to change as weather, road and other conditions may affect the itinerary. Our detailed shore excursion program (with prices) is available starting in autumn 2018 on our website: [www.icelandprocruises.co.uk](http://www.icelandprocruises.co.uk)



Adventurous Zodiac tour



Iceland Pro Cruises

# ICELAND AND NATURAL WONDERS OF GREENLAND



Glaciers seem close enough to touch

## From Iceland to Disko Bay

We discover the immense scenic and cultural variety of the world's largest island, from the beautiful and fertile south with its fascinating Viking history to the town of Ilulissat with its floating icebergs.

### Day 1 | Reykjavik

Use your leisure time in Reykjavik to discover the unique charm of the world's northernmost capital. The ship departs in the evening.

### Day 2 | Vestmannaeyjar (Westman Islands)

Located off Iceland's south coast, the Westman Islands were formed by submarine volcanic eruptions around 10,000 years ago. Surtsey Island emerged from the sea in 1963 and is one of the youngest land masses on earth. We go ashore on Heimaey, the only inhabited island, where half-buried houses remain from a violent 1973 eruption.

### Day 3 | Day at Sea / Denmark Strait

Today we sail across the Denmark Strait towards Greenland, following the same maritime route used by Norse settlers more than 900 years ago.

### Day 4 | Day at Sea / Prince Christian Sound

When conditions are favorable, we cruise along the 70-mile (112-km) Prince Christian Sound. In this narrow, often ice-choked channel, we come so close to icebergs you can almost reach out and touch them.

### Day 5 | Narsarsuaq

Very close to the town of Narsarsuaq lies the small settlement of Qassiarsuk, founded by the legendary Viking rebel and leader Erik the Red. He named this area "green land" because the landscape around Qassiarsuk is characterized by inviting fjords and green, fertile valleys.

### Day 6 | Ikka Fjord

Today we visit Ikka Fjord. The underwater world is like no other, it contains a forest of remarkable mineral columns growing on the seabed. The columns formed over 10,000 years ago of the extremely rare mineral Ikait.

### Day 7 | Nuuk

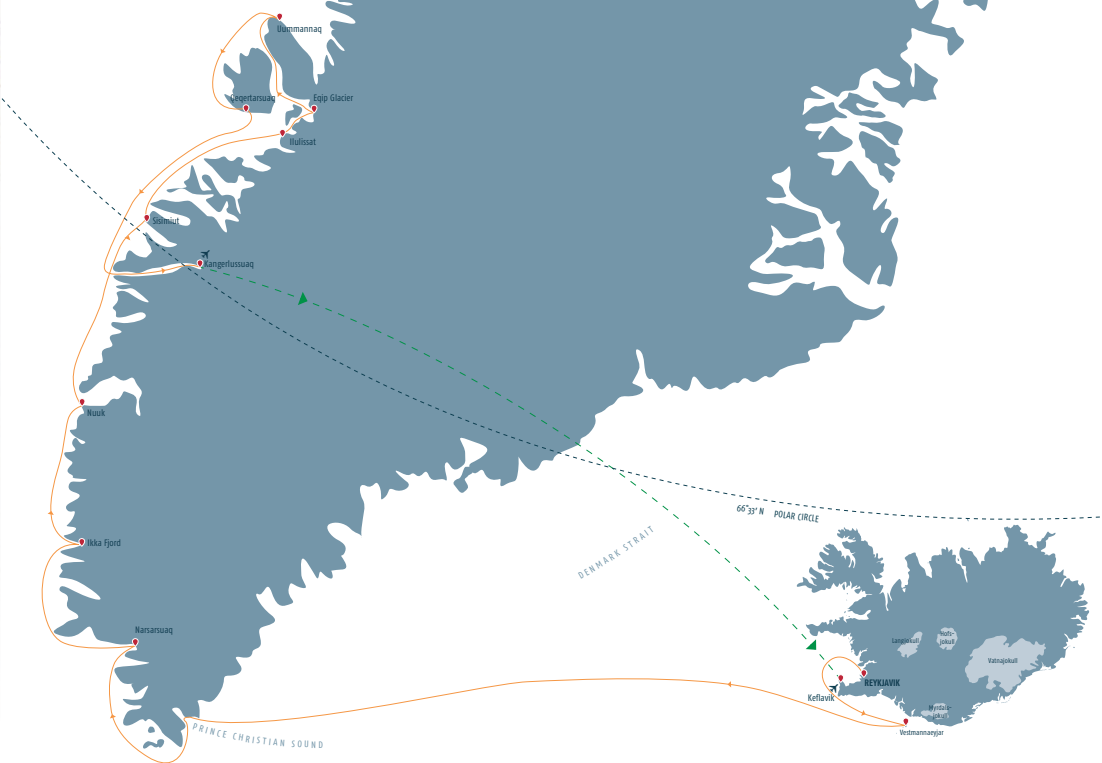
With 16,000 inhabitants Nuuk is both capital and biggest city of Greenland. It combines Arctic traditions with European urbanity. Visit the city sights on a walking tour that ends at the National Museum, which exhibits the famous mummies of Qilakitsoq.

### Day 8 | Sisimiut

With approx. 5,600 inhabitants, Sisimiut is the second largest town in Greenland. It is a modern settlement that maintains ancient traditions. The fishing industry still plays an important role. The natural

Zodiac transfer in Uummannaq





## Iceland and Natural Wonders of Greenland

### Cruise Dates 2019

09 Aug – 20 Aug 190D11

### Included

Accommodation in booked cabin category  
All meals (breakfast, lunch and dinner)  
Coffee, tea and water  
All Zodiac excursions (weather dependent)  
Icelandic/English speaking guide  
All presentations from cruise staff and guest speakers  
Onboard entertainment program  
Charterflight Kangerlussuaq – Keflavik incl. transfer in Kangerlussuaq  
Iceland ProCruises Windjacket

**Please check the flight details for the Charterflight from Kangerlussuaq to Keflavik with our office before booking your international flight.**

For advice on gratuities see page 34.

From GBP

# 2,245

per person

### Prices 2019 in GBP\*

Cabin Category	Occupancy	Early bird prices*	Normal prices
T	3	2,245	2,799
P	2	3,370	4,199
P	1	5,895	7,365
O	2	4,835	6,045
O	1	8,460	10,575
D	2	5,975	7,470
D	1	10,455	13,070
B	4	3,940	4,925
B	3	5,250	6,565
A	2	9,775	12,220
A	1	17,110	21,385

\* Early bird prices valid until 28 December 2018

Children's Discount: 25% until age 12 (staying in same cabin as parents).

harbor remains ice-free throughout the year which made it an attractive location for European whalers in former times.

### Day 9 | Ilulissat/Eqip Glacier

In the morning we reach Ilulissat village in fabled Disko Bay. Ilulissat is located beside the Ilulissat Icefjord. Delight in the thunderous spectacle when icebergs break off from the glacier and plunge into the fjord.

### Day 10 | Uummannaq

Uummannaq is considered one of the most beautiful towns in Greenland. Located on a small island about 300 miles (483 km) north of the Arctic Circle, this tiny, picturesque village lies at the foot of a heart-shaped mountain.

### Day 11 | Disko Bay / Qeqertarsuaq

The small settlement of Qeqertarsuaq is located on the south coast of Disko Island. In 1773 the first whaling base was founded there. Whaling has been of great importance to the town over the past two centuries. Hunting and fishing are still the primary occupations for the island's inhabitants.

### Day 12 | Kangerlussuaq

In the morning we reach the 120-mile (190 km) Kangerlussuaq Fjord and the town of the same name. It's time to say goodbye to the OCEAN DIAMOND. Charterflight back to Keflavik.

**Route and excursions are provisional and subject to change. All Zodiac excursions are weather dependent.**

### Greenland Impressions



Photo: Peter Neumann



# NATURAL WONDERS OF GREENLAND & ICELAND

Uummannaq, northernmost stop of the cruise

## From Disko Bay to Iceland

From majestic glaciers and icebergs floating in deep-blue water to the island's unique indigenous wild-life, the natural wonders of Greenland are the stars of this soft adventure voyage. Whales and seals often accompany the OCEAN DIAMOND, while musk ox graze ashore.

### Day 1 | Kangerlussuaq

Charterflight from Keflavik to Kangerlussuaq. The OCEAN DIAMOND anchors off Kangerlussuaq and embarkation is conducted via our Zodiac boats. The ship departs in the evening.

### Day 2 | Sisimiut

With approx. 5,600 inhabitants, Sisimiut is the second largest town in Greenland. It is a modern settlement that maintains ancient traditions. The fishing industry still plays an important role. The natural harbor remains ice-free throughout the year which made it an attractive location for European whalers in former times.

### Day 3 | Ilulissat / Eqip Glacier

In the morning we visit the beautiful Eqip Glacier. Our next stop is Ilulissat, which means "iceberg" in Greenlandic. And with good reason, as the town is located at the mouth of the iceberg-filled Ilulissat Ice Fjord. Delight in the thunderous spectacle when icebergs break off from Sermeq Kujalleq glacier and plunge into the fjord. In the evening we visit the beautiful Eqip Glacier.

### Day 4 | Uummannaq

Uummannaq is considered one of the most beautiful towns in Greenland. Located on a small island about 300 miles (483 km) north of the Arctic Circle, this tiny, picturesque village lies at the foot of a heart-shaped mountain.

### Day 5 | Qeqertarsuaq

The small settlement of Qeqertarsuaq is located on the south coast of Disko Island. In 1773 the first whaling base was founded there. Whaling has been of great importance to the town over the past two centuries.

### Day 6 | Nuuk

Nuuk is the capital of Greenland and its oldest town. Founded in 1728 by Danish-Norwegian missionary Hans Egede, the city combines Arctic traditions and European urbanity. With around 16,000 inhabitants, Nuuk is considered a modern, bustling metropolis compared to the rest of Greenland. Visit the city sights on a walking tour that ends at the National Museum, which exhibits the famous mummies of Qilakitsoq.

### Day 7 | Ikka Fjord

Today we visit Ikka Fjord. The underwater world is like no other, it contains a forest of remarkable mineral columns growing on the seabed. The columns formed over 10,000 years ago of the extremely rare mineral Ikait.

### Day 8 | Narsarsuaq

Very close to the town of Narsarsuaq lies the small settlement of Qassiarsuk, founded by the legendary Viking rebel and leader Erik the Red. He named this area "green land" because the landscape around Qassiarsuk is characterized by inviting fjords and green, fertile valleys.

# Natural Wonders of Greenland & Iceland

## Cruise Dates 2019

20 Aug – 31 Aug 190D12

## Included

- Accommodation in booked cabin category
- All meals (breakfast, lunch and dinner)
- Coffee, tea and water
- All Zodiac excursions (weather dependent)
- Icelandic/English speaking guide
- All presentations from cruise staff and guest speakers
- Onboard entertainment program
- Charterflight Keflavik – Kangerlussuaq incl. transfer in Kangerlussuaq
- Iceland ProCruises Windjacket

Please check the flight details for the Charterflight from Keflavik to Kangerlussuaq with our office before booking your international flight.

For advice on gratuities see page 34.

From GBP

# 2,245

per person

## Prices 2019 in GBP\*

Cabin Category	Occupancy	Early bird prices*	Normal prices
T	3	2,245	2,799
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A	2	9,775	12,220
A	1	17,110	21,385

\* Early bird prices valid until 28 December 2018

Children's Discount: 25% until age 12 (staying in same cabin as parents).

## Greenlandic dog

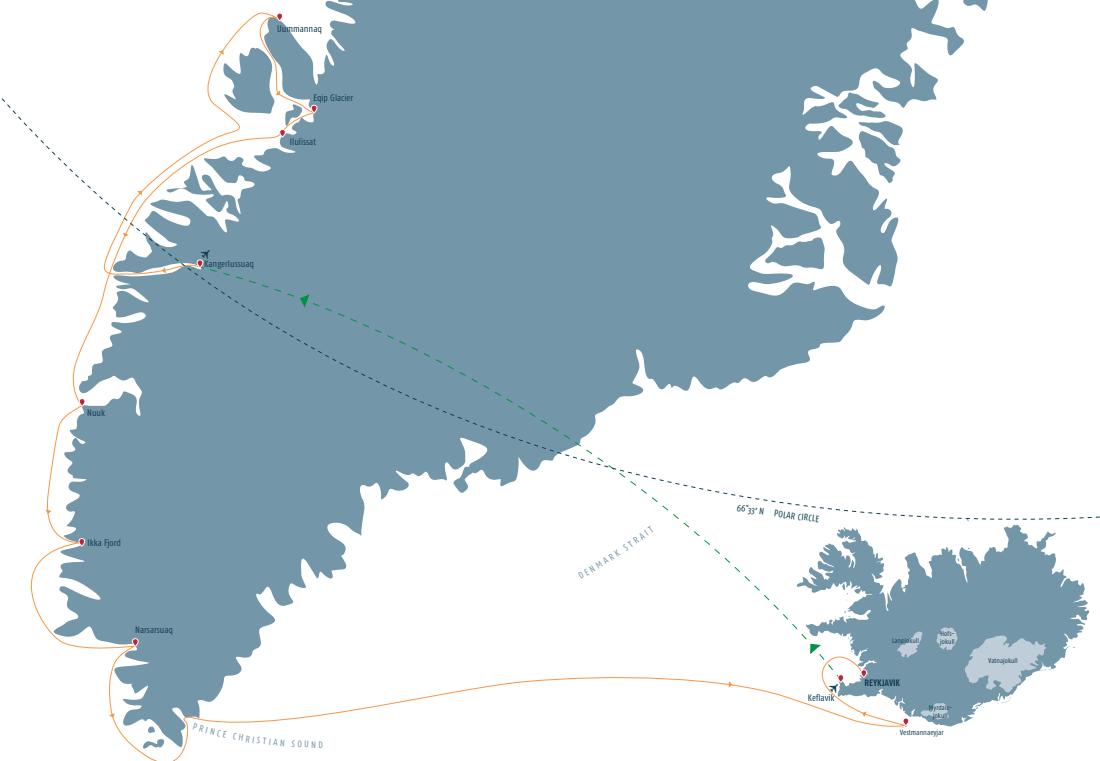


Photo: Michelle Lamsch

Fantastic icebergs

## Day 9 | Day at Sea / Prince Christian Sound

When conditions are favorable, we travel along the Prince Christian Sound. In this narrow, often ice-choked channel, we come so close to icebergs you can almost reach out and touch them.

## Day 10 | Day at Sea

Today we sail across the Denmark Strait towards Iceland. This route was used by Norse settlers travelling to Greenland around 900 years ago.

## Day 11 | Vestmannaeyjar (Westman Islands)

Located off the coast of South Iceland, the Westman Islands were formed by submarine volcanic eruptions 10,000 years ago. Surtsey Island emerged in 1963 one of the youngest places on earth. We go ashore on Heimaey, the only inhabited island of the archipelago.

## Day 12 | Reykjavik

In the morning we reach Reykjavik. After breakfast it's time to say goodbye to the OCEAN DIAMOND. Want to extend your stay in Iceland? Book one of our post-tours and explore Reykjavik and the surrounding area. Since the arrival time in Reykjavik depends on weather conditions, we strongly recommend that you do not book your departure flights before 2 p.m.

Route and excursions are provisional and subject to change. All Zodiac excursions are weather dependent.

# GREENLAND EXCURSIONS

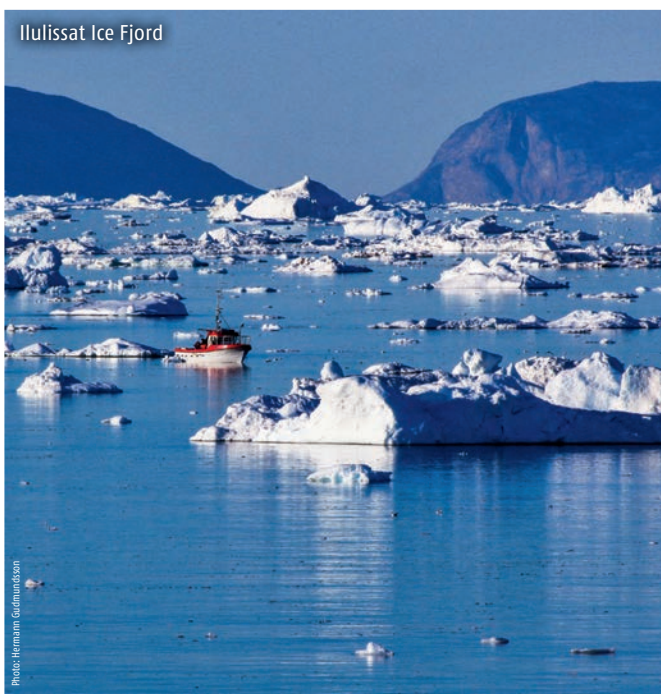
## Explore the spectacular nature and culture of Greenland

Soft adventure is the emphasis of our shore excursions in Greenland, a combination of ground, water and air journeys that exude a rich understanding of the giant island, its unique peoples and incredible landscapes. Many of the excursions are naturally dependent on weather and ice conditions.

### Ilulissat

#### Boat Tour Through the Icefjord

Ilulissat means "icebergs" in Greenlandic and the Ilulissat Icefjord certainly lives up to that name. Take an unforgettable cruise to the mouth of the fjord, where a sunken moraine strands many of the bergs. A World Heritage Site, the fjord flows into gorgeous Disko Bay.



### Narsarsuaq

#### Helicopter Flight to Eqauiut Glacier

An aerial perspective gives a true sense of Greenland's unbelievable size. During this "Flightseeing-Tour" by helicopter you see details that you would miss from an airplane. Flying low and slow, Greenland's spectacular natural features like glacial moulins and icebergs seem to be right below your feet. The helicopter flies at low altitude over the coastal mountains for about 15 minutes before landing in front of the glacier.



### Uummannaq

#### Uummannaq Museum

Uummannaq Museum tells fantastic stories from the region. Particularly interesting is the museum's exhibition of the extensive polar exploration that took place and Alfred Wegener's expedition on a propeller-driven sled on the Ice Sheet.



## Hiking and Kayaking in Tasiusaq

This tour combines an 4.25-mile hike through the beautiful polar landscape with the unique experience of kayaking through ice-filled Arctic waters. Together they give a whole new perspective on glaciers and icebergs.



## Nuuk Food Tasting

Meat from marine mammals, game, birds and fish has been the main ingredient in Greenlandic food for generations. The tasting will depend on what has been caught, like a variety of fish, maybe muskox, seal and other delicacies.



## Zodiac Rides

A special feature of our cruises is excursions and landings with our trusty Zodiacs. We can use the highly maneuverable boats to reach places where larger vessels cannot go including giant icebergs and solitary bays.



**Note:** All shore excursions are provisional and subject to change as weather, road and other conditions may affect the itinerary. Our detailed shore excursion program (with prices) is available starting in autumn 2018 on our website: [www.icelandprocruises.co.uk](http://www.icelandprocruises.co.uk)

# PRE AND POST PROGRAMS

Seljalandsfoss Waterfall

## Day Excursions

Why not stay a little longer? Our pre- or post-cruise programs perfectly complement your voyage on the OCEAN DIAMOND. Whether it's a self-drive car trip, additional hotel nights or a helicopter tour to one of the largest waterfalls in Iceland, you design your ultimate Iceland adventure.

### South Coast Adventure

On this comfortable coach tour, we travel along Iceland's scenic south shore to Vik, a village flanked by high cliffs and black sand beaches. Along the way we stop at Skogafoss and Seljalandsfoss waterfalls, and Skogar Folk museum to see how Icelanders lived in past centuries. All day long there are stunning views of glaciers, coastlines and impressive rock formations.

Duration: Approx. 10 hrs

South Coast



### Golden Circle

This eclectic journey takes visitors to the world famous Geysir area with its active geysers, and Gullfoss waterfall, which plunges 230 feet (70 meters) in three stages into a narrow rock chasm. The journey continues into Thingvellir National Park, where Iceland's ancient parliament convened, and the hot spring of Nesjavellir. On the way back to the capital, we briefly stop at the former bishopric of Skalholt and visit the greenhouses of Fridheimar.

Duration: Approx. 8 hours

### Silver Circle Helicopter Tour

Taking off from Reykjavik, the helicopter glides above Hvalfjordur Fjord and impressive Glymur waterfall, which cascades 640 feet (195 meters) down a volcanic cliff. We then fly into Thingvellir National Park (a UNESCO World Heritage Site) to get a bird's-eye-view of the rift valley that separates the North American and Eurasian tectonic plates. Finally we soar over Mt. Hengill volcano and its active geothermal field of steamy wonders and nearby geothermal power plant.

Duration: Approx. 1.5 hrs

### Super-Jeep Safari Thorsmork

With its varied vegetation and spectacular topography, Thorsmork is a paradise for hikers and nature enthusiasts. Located near the south coast, the valley is surrounded by three glaciers including the famous Eyjafjallajokull. To reach this remote area we need to cross countless rivers of various sizes in our Super-Jeep vehicle – a bonus for off-road fans! Other stops along the way include Gigjokull glacial lagoon, the Seljalandsfoss waterfall and the active volcanic area around Hengill. Good footwear is a prerequisite.

Duration: Approx. 8-10 hrs

### Super-Jeep Safari Highlands Region Landmannalaugar

This audacious tour starts with a rough and tumble ride in specially equipped 4x4 vehicles into the Thjorsa Valley to explore the colorful highland area of Landmannalaugar. Hiking trails lead into the surrounding mountains and along the banks of Ljotipollur crater lake. There's also time to enjoy a dip in one of the freshwater springs which dot this amazing landscape.

Duration: Approx. 10-12 hrs

### Inside the Volcano

Have you ever wondered what the inside of a volcano looks like? On this adventure unique to Iceland, visitors descend into the 4,000-year-old, dormant Thrihnukagigur Volcano. After a 50-minute hike along the crater floor, visitors descend via an open elevator 400 feet (192 meters) into a magma chamber once filled with glowing hot lava. Due to rough terrain, participants are advised to wear solid footwear as well as warm, waterproof clothing.

Duration: Approx. 5-6 hrs

**Note:** Prices for our pre and post programs can be found on our website [www.icelandprocruises.co.uk](http://www.icelandprocruises.co.uk) from autumn 2018.

Photostop





# GOOD TO KNOW

Ingjaldsholskirkja, Snaefellsnes peninsula

## Iceland

### Land and its people

Iceland fascinates with diversity. There are not many places on earth where you can find black-sand beaches, erupting volcanoes, lumbering glaciers and thunderous waterfalls while at the same time swimming in hot springs, betting on when geysers will erupt, and hiking across barren rocky deserts or across regions with a fascinating diversity of moss, lichen and shrubs. The inhabited coast regions form the smallest part of the island. 11 % of Iceland's surface is covered by glaciers while 60 % of the whole country is dominated by uninhabited highlands or deserts. These desolate regions can only be crossed by 4-wheel-drive vehicles during summer. The volcanic island offers lots of space for its inhabitants. Approx. 330.000 people live on 103.000 km<sup>2</sup> with two thirds of the population living in the capital area, located in the southwest. The peninsula Reykjanes is home to the international airport Keflavik, about 45 km from the capital. Iceland is also famous for its hospitality, which visitors can experience throughout the country.

### Climate

Although the warm Gulf Stream has a positive effect on the climate, you have to be ready for all kinds of weather. In summer temperatures vary around 12°–15° C / 53–59° F, although they may rise up to 20° C / 68° F. Rain showers are always possible, even if they do not last long. Temperatures in winter are around +/- 5° C / 23–41° F; even though it can be very windy, it is not as cold as generally assumed.

### Currency

The currency used in Iceland is the Icelandic Krone ("krona" or ISK). The homepage of the Icelandic National Bank ([www.cb.is](http://www.cb.is)) informs about current exchange rates. All major credit cards like MasterCard, Visa, JCB, Diners and American Express are widely accepted.

**Important:** Most shops, restaurants and especially gasstations also request the PIN number of the credit card, to complete the payment. ATMs for cash withdrawals are available in larger towns and airports.

### Language

The official language is Icelandic. The roots of this old language go back to the era of Norwegian Vikings. English and Danish are nowadays very common as well.

### Time difference

Iceland belongs to the time zone of GMT (Greenwich Mean Time).

## Greenland

### Land and its people

Greenland, an autonomous country within the Kingdom of Denmark, is home to approximately 56.000 people and has impressive surface of 2.166.086 km<sup>2</sup>. While the northern corner of the island is located only 730 km south of the North Pole, the South of Greenland lies on the same latitude as Oslo. With several climate zones Greenland offers both a diversity of sceneries and a variety of wildlife. Majestic whales, musk oxen and sea eagles are only some examples of animal species which habitat in this region. During the summer, visitors encounter blankets of wildflowers which form a vibrant contrast to the icebergs floating in the nearby fjords and the massive inland ice cap. Over 1,000 years ago, Erik the Red decided to settle here and gave the unknown country its name. Today, many ruins recall the history of those early Norse settlers. The Disko Bay at the west coast is dominated by impressive icebergs in all kinds of different shapes and colors. This ever-changing display is a result of large pieces of ice "calving" (breaking off) from the outer edge of Sermeq Kulleq Glacier and floating through the Ilulissat Ice Fjord into the bay. The rich waters of Disko Bay also attract an array of whales, seabirds and other wildlife. Nuuk with 16.000 inhabitants is the biggest city in Greenland.

### Climate

Greenland has an Arctic climate, which means that you have to be prepared for sunny days, but also for cold, freshmornings and evenings. The average temperature reaches a maximum of +10° C / 50° F during the summer months. Nevertheless you might experience days with temperatures of +15–20° C / 59–68° F. Therefore it is important to bring warm as well as light clothes that you can layer.

### Currency

Greenland is an autonomous country within the Kingdom of Denmark and uses Danish Kroner (DKK) as currency. We strongly advise you to exchange money before arriving in Greenland. Most hotels and many shops accept all major credit cards, but in several places cash will be more useful as ATMs are only available in larger towns.

### Language

Kalaallisut (West Greenlandic) has become the sole official language. Danish is still widely used in the administration and in higher education, as well as remaining the first or only language for some people in Nuuk and the larger towns. The majority of the population speaks both Kalaallisut and Danish. Although schools in larger communities generally teach English, inhabitants of small communities usually do not speak English.

### Time difference

In summer the southwest part of Greenland is 2 hours behind GMT (Greenwich Mean Time).

# PRACTICAL INFORMATION



BBQ Party at the Pool Deck

## Alcohol

Bringing alcohol aboard is generally not allowed. The only exception is a small "corkage fee" charged to passengers who want to enjoy a special bottle of wine with a meal. A large variety of alcoholic and non-alcoholic drinks are served on board in the restaurant and bar.

## Cabin Features

All cabins are equipped with shower/toilet, television, closet, refrigerator, hairdryer and access to satellite phone. Cabins are cleaned daily and there is turn-down service. In case of illness, food and drinks can be served in the cabin during dining hours.

## Changes to Cruise Itinerary & Shore Excursions

Due to local weather, sea and ice conditions, all of our cruise itineraries and shore excursions are subject to change. The implementation of our shore excursions also depends on reaching the minimum/maximum number of participants for each activity. Iceland ProCruises reserves the right to change the itinerary and trip content without prior notice.

## Children

Children must be 8 years or older (10 years or older on trips that combine Greenland and Iceland). Discounts of 25% on cruises and shore excursions are offered to children up to age 12 staying in their parents' cabin. Please note that we do not offer child-care services or children's play areas on board. Riding our Zodiacs requires a certain level of body control. Due to safety reasons, the captain reserves the right to refuse a landing with children.

## Cruise Card

At embarkation you will receive a personal Cruise Card which you should always have with you. This card is used on board as a combination payment instrument (except in the onboard shop) and identity card. Shore excursions, alcoholic beverages, spa services etc. will be paid with your cruise card. At the end of the voyage you can settle your account by credit card (we accept Visa, MasterCard and American Express) or you can pay with cash (US\$).

## Dress Code

The dress code on board is casual. Leave your ties, jackets and evening dresses at home. For days at sea and ashore we recommend comfortable, breathable, waterproof and windproof clothing, plus gloves, thermal underwear and sturdy footwear. For the captain's and Farewell cocktail parties we recommend smart casual dress style.

## Gratuities

Tipping is a way of showing your appreciation for a service received on board from the hotel staff or expedition team. The amount of the gratuity is totally at your discretion. During the voyage we hand out a flyer about the handling of tips. For your convenience, we can charge the suggested gratuity to your onboard account. If you would like to cancel or make adjustments to the gratuity posted on your account, you can do so by visiting the reception desk. Gratuities are divided amongst the hotel crew and expedition team.

## Health & Medical Emergency

Although we do not have an official requirement regarding personal fitness, you should be able to move on board and ashore without the help of others. At all times there is an English-speaking doctor on board. The ship is equipped with a small clinic and medications to treat certain emergencies.

## Insurance

Repatriation costs in case of illness can be extremely high. Therefore, we strongly recommend purchasing travel/health insurance prior to your voyage, specifically policies that cover repatriation costs to your home country. This insurance is mandatory for our trips to Greenland. Information on all-inclusive insurance packages – including travel cancellation, curtailment, baggage and medical – can be found on the websites of various providers.

## Internet & Phone

Iceland ProCruises offers free WiFi in the public areas of Club Lounge, Observation Lounge and Library during Iceland Cruises. There is no free Wifi in those areas during Greenland Cruises. For an extra charge we offer internet access in your cabin. Mobile-phone reception should be possible in most

regions along our route. For further details please contact your mobile phone operator. A telephone deposit for external phone calls as well as an internet deposit for your laptop or tablet can be purchased at the reception. Please ensure that your 'Data Roaming' facility is switched off.

## Language Onboard

English is the official language on board. Therefore all members of our expedition team and the reception staff speak English (as well as German). Onboard announcements are made in English and German. The daily program as well as the dining room menu are also bilingual (English and German). If you require translation, our multi-lingual expedition team is always at your disposal.

## Laundry

Professional laundry service is available for an additional charge.

## Passports & Visas

Each passenger is responsible for ensuring that he/she meets the applicable passport and visa requirements for the duration of the trip. The passport is the only valid proof of identity for all trips with the Ocean Diamond. An ID card is not sufficient. The passport must be valid for at least 6 months after your trip ends. Please note that each participant is responsible for obtaining all necessary documents. Costs incurred due to insufficient travel documents must be paid by the passenger.

## Physical Disabilities & Accessibility

Guests with physical disabilities are recommended to travel with an accompanying person. The particular processes on board should be handled without external help. The gangway can be – depending on the individual disability – a challenge. The angle of inclination of the gangway varies due to tide and different circumstances in the respective port. Please note that the guest's participation in shore excursions as well as the (dis-)embarkation by zodiac can be denied by the master due to security reasons. The instructions of the master must be followed. The ship is not suitable for wheelchairs. A medical certificate must be submitted on request by Iceland ProCruises.

## Restaurant/Dining

Breakfast, lunch and dinner are included in your cruise price. Breakfast and lunch are buffet style; dinner is a la carte. Coffee, tea and water are free during the entire voyage; other drinks can be purchased in the restaurant or bar. If you're not on board at lunch time, we prepare a lunch box for you to take ashore. In the afternoon we offer tea and coffee in the lounge on Deck 4, which is also the venue for our late-night snack.

## Safety

The ship complies with all safety requirements and is certified for travel in Arctic waters. Before departure, all passengers receive instructions in on-board safety procedures and operations including the location of lifejackets in your cabin. Familiarize yourself with the ship's evacuation plan. Special safety procedures apply to trips in the Zodiacs.

## Shop

Besides Icelandic souvenirs and postcards, our onboard shop offers a small range of cosmetics and other articles for daily use. All major credit cards are accepted (Visa, Mastercard, AmEx). Cash payment is possible in US\$ and EUR.

## Smoking

For safety reasons and to protect the health of our guests and employees, smoking is permitted only in the designated smoking area on the outside deck. Do not throw your cigarette butts overboard but use the ashtray. Smoking is strictly prohibited in all cabins, on balconies and in all other locations on the ship.

## Special Requests Dietary

Please inform us about any special dietary needs (e.g. vegetarian or gluten free, diabetic food) at least two weeks before departure. In order to ensure efficient service, please re-confirm your requirements with the crew after boarding the ship.

## Vaccinations

Ask your local health authorities about recommended vaccinations.

## Voltage

All cabins are equipped with 220 volt outlets.

## Zodiac Landings

One of our features are landings and excursions with our motorized rubber boats of the brand "Zodiac". The boat has both a low draught and a big stability. Zodiac vests are mandatory to wear. Zodiac-landings generally depend on local circumstances. In each case the master makes the final decision if the landing is realizable or not. Particular safety regulations apply on landings. All guests receive a mandatory instruction of the security guidelines.

## Recommended Packlist

For your cruise with the Ocean Diamond to be enjoyable, we recommend packing the following items:

### Clothes

- ☐ Warm, weatherproof jacket
- ☐ Rainwear (jacket and trousers)
- ☐ Gloves, scarf and hat
- ☐ Waterproof walking/hiking boots (low walking shoes not suitable on some excursions)
- ☐ Bathing suit and towel
- ☐ Sunhats/caps
- ☐ „Smart casual dress“ for dinner (evening gown or suit is not necessary!)

### Cosmetics and medicines

- ☐ Personal medication
- ☐ If necessary, seasickness tablets / patches
- ☐ Sunscreen
- ☐ Lip Care
- ☐ Fly/Insect repellent
- ☐ First Aid Kit

### Other equipment

- ☐ Camera / Battery
- ☐ Replacement batteries, memory cards
- ☐ All necessary cables
- ☐ Sunglasses
- ☐ Binoculars
- ☐ Roomy daypack (for shore excursions, etc.)
- ☐ Travel Guide
- ☐ Adaptors/converters if needed (ship has 220 volt European two prong style outlets)

### Money/Documents

- ☐ All Iceland ProCruises travel documents incl. contact details
- ☐ Any additional Air / coach tickets that have not been booked by IPC
- ☐ A valid passport
- ☐ Copies of passport (passports are collected at embarkation and stored)
- ☐ Insurance papers
- ☐ Credit card (+ PIN)
- ☐ Some cash (USD / ISK)

# OCEAN DIAMOND



OCEAN DIAMOND in Iceland

## Enjoy the breathtaking nature of Iceland and Greenland aboard the OCEAN DIAMOND



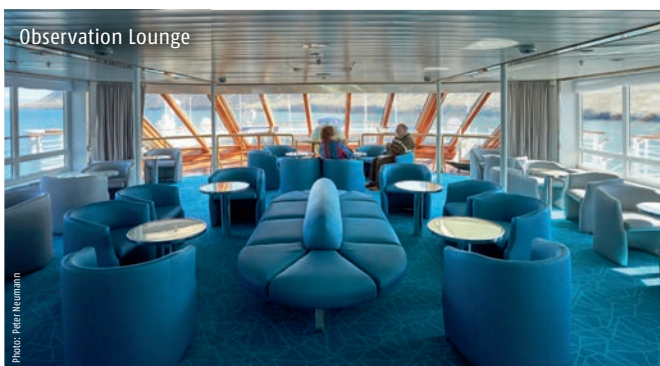
Restaurant Deck 4

Thanks to two stabilizers that significantly reduce roll and an ice-strengthened hull, the OCEAN DIAMOND is the ideal ship for exploring the waters around Iceland and Greenland.

Due to its compact size, the OCEAN DIAMOND can enter fjords and bays too shallow for larger vessels. The ship features a range of modern onboard amenities and is staffed with outstanding officers and crew, as well as bilingual expedition leaders and guides.

The ship's Zodiacs are available for shore excursions. After a busy day of exploration, passengers can savor a health or beauty treatment in the onboard Spa, or enjoy views of the spectacular Arctic scenery from the Panorama Salon.

The Green Initiatives on the OCEAN DIAMOND include: Better water conservation practices, reducing and eliminating single use plastics and using biodegradable shampoos and cleaning products.



Observation Lounge

### Vessel:

Flag:	Bahamas
Built/Refurbished:	1974 / 1986 / 2012 / 2018
Crew:	106
Guests: max	210
Ice Class:	1D
Length:	124 m
Width:	16 m
Max speed:	15 knots
Voltage:	220 V

# The Cabins



## A – Balcony Suite Deck 7

Balcony Suites, around 30 square meters/323 square feet in size, offer a double or twin beds and a private bathroom with shower. A sitting area with TV, wardrobe and refrigerator makes your stay even more pleasant. Additional amenities include individual temperature controls, hair dryer and satellite telephone access. Enjoy the view from floor-to-ceiling windows or a balcony that can be accessed via a sliding door. All suites of this category were redecorated in 2015.



## B – Outside Cabin XL / Picture Window Deck 4

Our spacious XL Cabins offer 37 square meters/398 square feet of space, including a double bed or twin beds and two sofa beds that also provide day-time seating. Each of the two rooms also boasts their own private bathroom with shower. Enjoy the cruise with your family or friends in a sitting area equipped with TV, wardrobe and refrigerator. Among the other amenities are individual temperature controls, hair dryer and satellite telephone access. Large picture windows offer fantastic views of the North Atlantic and the Iceland or Greenland coasts. All cabins of this category were redecorated in 2018.



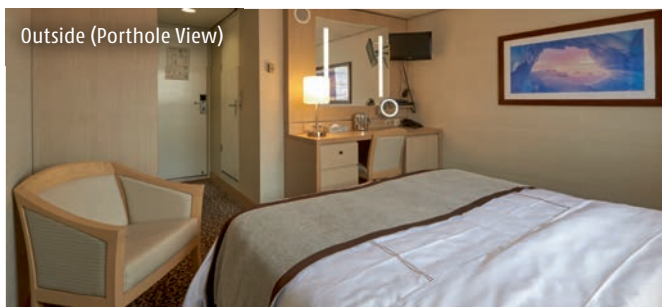
## D – Outside / Picture Window Deck 4, 5 and 6

Outside cabins in Category D measure 17 to 19 square meters/183-205 square feet each and come with double bed or two twin beds as well as private bathroom with shower. The cabin also includes TV, wardrobe and refrigerator. Further amenities include individual temperature controls, hair dryer and satellite telephone access. A picture window provides great unrestricted views of the ocean and landscapes. All cabins of this category were redecorated in 2017 and 2018.



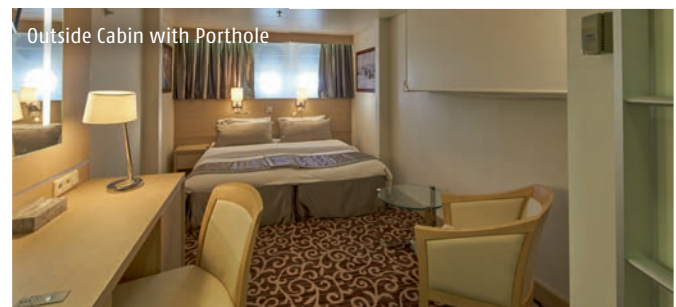
## O – Outside / Obstructed View Deck 5 and 6

Outside cabins in Category O are around 19 square meters/205 square feet and feature a double bed or two twin beds as well as a private bathroom with shower. Each cabin is equipped with TV, wardrobe, refrigerator, individual temperature controls, hair dryer and satellite telephone access. The view through the picture window is obstructed e.g. by the ship's lifeboats. All cabins of this category were redecorated in 2017.



## P – Outside / Porthole Deck 3

Outside cabins in this category feature a double bed or two twin beds and a private bathroom with shower. With 19 square meters/205 square feet they are roomy and feature TV, wardrobe, refrigerator, individual temperature controls, satellite telephone access and hair dryer. All cabins of this category were redecorated in 2018.



## T – Outside / Porthole Deck 3

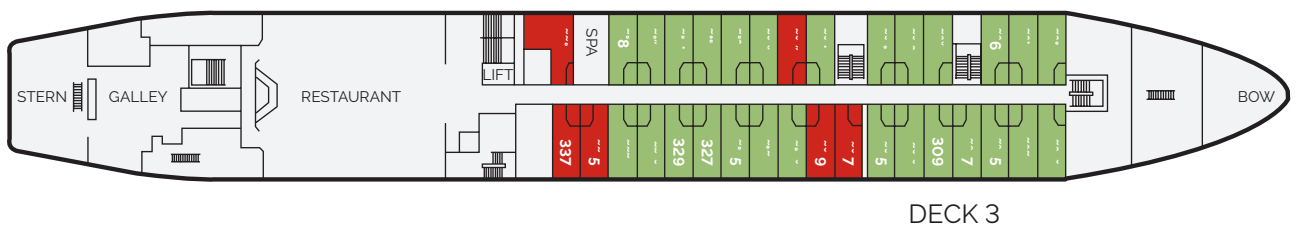
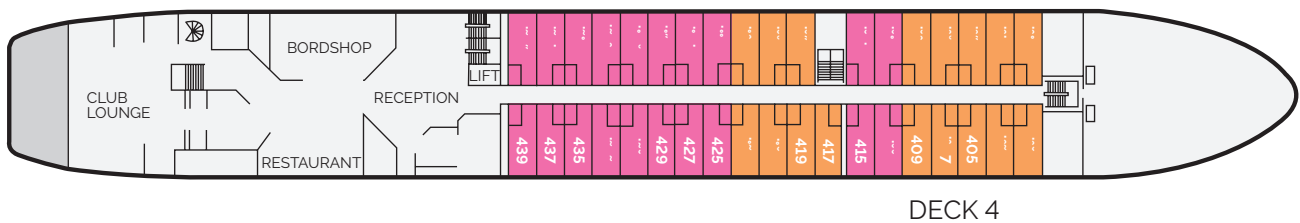
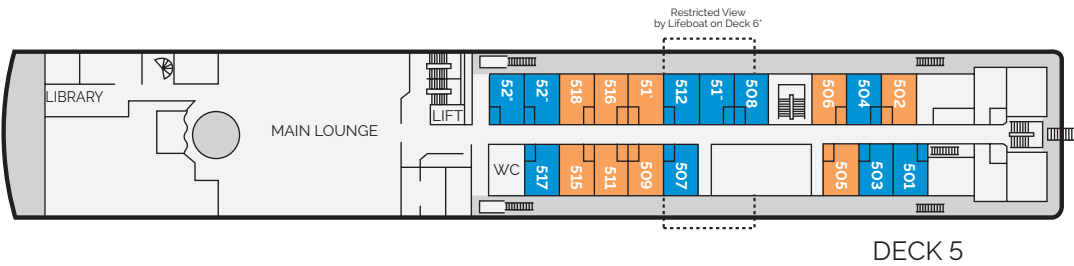
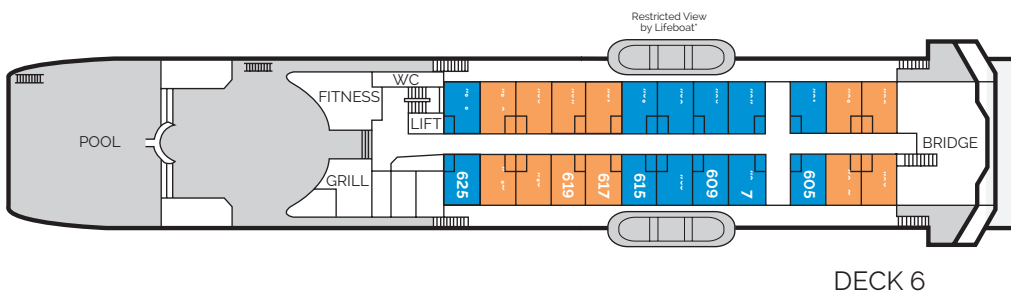
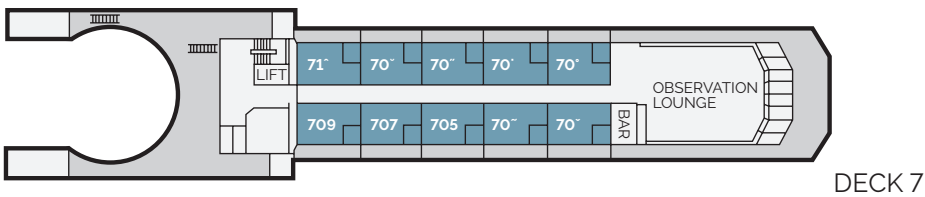
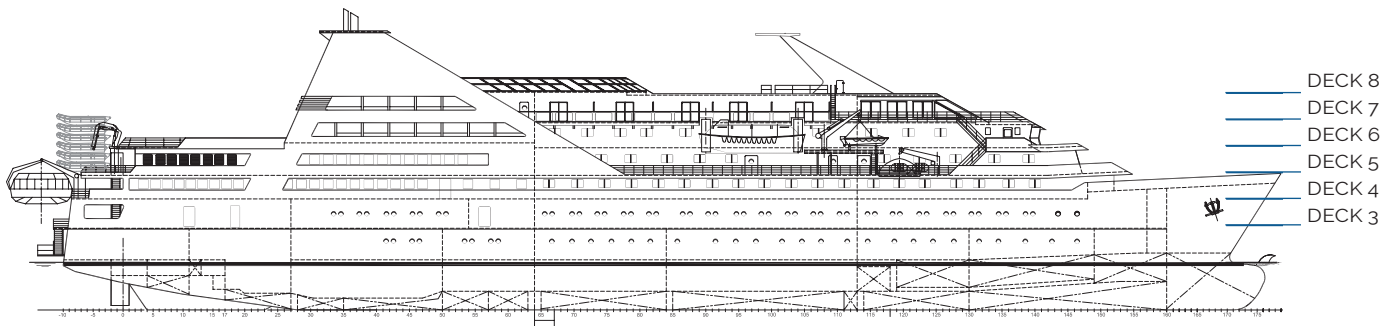
Outside cabins on deck 3 with 2 lower beds and 1 upper bed and a private bathroom with shower/WC. With 19 square meters/205 square feet they are roomy and feature TV, wardrobe, refrigerator, individual temperature controls, satellite telephone access and hair dryer. All triple cabins in category T were redecorated in 2018.



## Cabin Features

Category	Type	Cabin Features	Size	Deck
A	Balcony Suite	Double or twin beds, shower/WC, sitting area, TV with DVD player, wardrobe, refrigerator, air conditioning, satellite phone, hairdryer, floor-to-ceiling window with sliding doors, balcony	Ca. 30 m <sup>2</sup> / 323 sq. ft.	Deck 7
B	Outside Cabin XL	Double or twin beds + 2 sofa beds, 2 bathrooms with showers/WCs, sitting area, TV with DVD player, wardrobe, refrigerator, air conditioning, satellite phone, hairdryer, panoramic windows, 2 rooms with connecting door	Ca. 37 m <sup>2</sup> / 398 sq. ft.	Deck 4
D	Outside Cabin	Double or twin beds, bathroom with shower/WC, TV with DVD player, wardrobe, refrigerator, air conditioning, satellite phone, hairdryer, panoramic windows	Ca. 17-19 m <sup>2</sup> / 183-205 sq. ft.	Deck 4 + 5 + 6
O	Outside (Restricted View)	Double bed or twin beds, bathroom with shower/WC, TV with DVD player, wardrobe, refrigerator, air conditioning, satellite phone, hairdryer, picture windows (restricted view)	Ca. 19 m <sup>2</sup> / 205 sq. ft.	Deck 5 + 6
P	Outside (Porthole View)	Double bed or twin beds, bathroom with shower/WC, TV with DVD player, wardrobe, refrigerator, air conditioning, satellite phone, hairdryer, 2 portholes	Ca. 19 m <sup>2</sup> / 205 sq. ft.	Deck 3
T	Triple Cabin	2 lower beds and 1 upper bed, bathroom with shower/WC, television with DVD player, wardrobe, refrigerator, air conditioning, satellite phone, hairdryer, 2 portholes	Ca. 19 m <sup>2</sup> / 205 sq. ft.	Deck 3

# Deck Plan



# Booking Terms and Conditions

These Terms and Conditions, together with our privacy policy and where your holiday is booked via our website, our Website Terms of Use, together with any other written information we brought to your attention before we confirmed your booking, form the basis of your contract with Iceland ProTravel of 51 Clarkgrove Road, Sheffield S10 2NH (hereinafter IPT, "we", "us", "our") please read them and the information carefully as you will be bound by them. In these terms and conditions references to "you" and "your" include the first named person on the booking and all persons on whose behalf a booking is made or any other person to whom a booking is added or transferred.

Where you make a booking via Iceland Pro Cruises GmbH, a company registered in Switzerland, with registered office address of Baarerstrasse 21, 6700 Zug, Switzerland ("IPC"), whether that's via the IPC brochure or otherwise, IPC acts solely as an agent on behalf of Iceland ProTravel Limited. Your contract for the travel arrangements is with Iceland ProTravel Limited on the terms and conditions below. IPC has no liability to you for the provision of the travel arrangements or for the acts or omissions of Iceland ProTravel, or otherwise in relation to your contract with Iceland ProTravel Limited.

## CONTRACT

Your contract is with IPT on the basis of these Terms and Conditions and the information contained in the brochure, and shall be governed by English law and the jurisdiction of the English Courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so.

By making a booking, the first named person on the booking agrees on behalf of all persons detailed on the booking that:

- he/she has read these Terms and Conditions and has the authority to and does agree to be bound by them;
- he/she consents to our use of personal data in accordance with our Privacy Policy and is authorised on behalf of all persons named on the booking to disclose their personal details to us, including where applicable, special categories of data (such as information on health conditions or disabilities and dietary requirements);
- he/she is over 18 years of age and resident in the United Kingdom and where placing an order for services with age restrictions, declares that he/she and all members of the party are of the appropriate age to purchase those services;
- he/she accepts financial responsibility for payment of the booking on behalf of all persons detailed on the booking.

## 1. BOOKING

A booking is made with us when you pay us a deposit (or full payment if you are booking within 8 weeks of departure) and we issue you with a booking confirmation. We reserve the right to return your deposit and decline to issue a booking confirmation at our absolute discretion. A binding contract will come into existence between you and us as soon as we have issued you with a booking confirmation that will confirm the details of your booking and will be sent to you or your travel agent.

When you book a cruise holiday you will also become responsible to pay for any additional arrangements made by us on your behalf including international flights not included in any air package, optional excursions, travel insurance or other arrangements requested by you and booked.

The balance of the cost of your arrangements (including any applicable surcharge) is due not less than 8 weeks prior to schedule departure. If we do not receive this balance in full and on time, we reserve the right to treat your booking as cancelled by you, in which case the cancellation charges set out in clause 6 below will become payable.

For group bookings (parties of 10 persons or more) made less than 12 weeks before departure, full payment is required at the time of booking. If we cannot accept the booking due to non-availability of services, any money paid to Iceland Pro Travel Ltd will be promptly refunded.

If your confirmed arrangements include a flight, we (or if you booked via an authorized agent of ours, that agent) will send you an ATOL Certificate and a confirmation. Upon receipt, if you believe that any details on the ATOL Certificate or confirmation or any other or any other document are wrong you must contact us immediately.

If you book your holiday through a travel agent all communication must be through that agent. All monies you pay to the travel agent are held by the travel agent on our behalf at all times.

## 2. FINANCIAL PROTECTION

We hold an Air Travel Organised License granted by the Civil Aviation Authority, Gatwick Airport South, West Sussex, RH6 0YR, UK, telephone 0333 103 6350, email: [claims@caa.co.uk](mailto:claims@caa.co.uk), under number 7434. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists the flight, accommodation, car hire, voyage and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. In the unlikely event of our insolvency the CAA will ensure that you are not stranded abroad if you have booked a cruise holiday from this brochure and will arrange to refund any money you have paid to us for an advance booking. For further information visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk). The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday of travel services offered and sold by us will be protected by the ATOL Scheme. ATOL protection extends primarily to customers who book and pay in the United Kingdom and European Economic Area (EEA).

We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL Scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

If you book arrangements other than an air packaged holiday from this brochure your monies are protected by our bond held with ABTA, ABTA Ltd, The Travel Association, 30 Park Street, London SE1

9EQ, [www.abta.co.uk](http://www.abta.co.uk). We are also a member of the Association of British Travel Agents, tour operator class ABTA Y6096.

## 3. PAYMENT

The total price of the arrangements you have booked is due and payable once you have asked us to confirm your booking as follows:

A deposit of 20% is payable to secure your booking. The balance is due 8 weeks before your scheduled departure date. No second invoice will be sent. Travel documents will be issued 15-30 days prior to departure.

Our preferred method of deposit payment is by bank transfer, debit – or credit card. Balance payment may be made by bank transfer, debit card or credit card (providing there is time to clear it to meet the payment schedule shown above). We do not accept payment by cheque.

– you should allow 5 working days for clearance from the time we receive it

## 4. CREDIT CARD CHARGES

No charge will be made for deposits or balances paid by Debit or Credit Cards.

### 4.a PRICES

The price of your holiday was calculated using exchange rates quoted by Landsbankinn in Iceland on 1st September 2018 in relation to the following currencies: USD, GBP

All Voyage prices printed in this brochure are in pounds sterling and are per person based on full occupancy of the cabin accommodation unless otherwise stated. Single/Sole occupancy of cabins with more than one berth is at our discretion as single/sole use of multiple berth cabins will be limited. The price of your voyage arrangements was calculated using exchange rates quoted by Landsbankinn in Iceland on 01.09.2018 in USD to British pound (GBP) 0.81.

We reserve the right to amend the price of unsold holidays at any time and correct errors in the prices of confirmed holidays. We also reserve the right to increase the price of confirmed holidays solely to allow for increases which are a direct consequence of changes in:

- the price of the carriage of passengers resulting from the cost of fuel or other power sources;
- the level of taxes or fees chargeable for services applicable to the holiday imposed by third parties not directly involved in the performance of the holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; and
- the exchange rates relevant to the package.

Such variations could include but are not limited to airline cost changes which are part of our contracts with airlines (and their agents), cruise ship operators and any other transport providers.

We will absorb and you will not be charged for any increase equivalent to 2% of the price of your travel arrangements, which excludes insurance premiums and any amendment charges and/or additional services or travel arrangements. You will be charged for the amount over and above that.

However, if this means that you have to pay an increase of more than 8% of the price of your confirmed cruise holiday (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements), you will have the option of accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price), or cancelling and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements. Should you decide to cancel for this reason, you must exercise your right to do so within 7 days from the issue date printed on your final invoice.

Should the price of your holiday go down due to the changes mentioned above, then any refund due will be paid to you less an administrative fee of £1 per person. However, please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

There will be no change made to the price of your confirmed holiday within 20 days of your departure nor will refunds be paid during this period.

### 4.b OCEAN DIAMOND CRUISE PRICES DO NOT INCLUDE

- Travel Insurance
- Luggage Handling
- International Flights except flights included in the Air and Ground Package
- Optional Excursions
- Gratuities

Optional excursions booked before you travel or local excursions or other activities that you may choose to book and pay for whilst on holiday are not part of your cruise provided by us nor are we agents for the provider of the service. For any excursion or other activity you book before departure or with which you are assisted in arranging whilst on holiday, your contract will solely be with the supplier of the excursion or activity and not with IPT. We are not responsible for anything that happens during the course of its provision by the supplier nor for the provision of your excursion or activity.

## 5. CHANGES & TRANSFERS OF YOUR BOOKING MADE BY YOU

If you wish to change your travel arrangements after they have been confirmed we will do our utmost to help but it may not always be possible. Any request for changes to be made must be in writing by the person who made the booking or your travel agent. You will be asked to pay an administration charge of £55 per person and any further cost we incur in making this alteration. NB: most airlines will charge a fee for ticket changes. Costs may increase the closer to the departure date that changes are made.

If you change the number of people in your party, the price of the arrangements will be recalculated for the new party size, this may mean that accommodation is under-occupied and each member of the party may have to pay an increased price.

Where we are unable to assist you and you do not wish to proceed with the original booking and we will treat this as a cancellation by you. A cancellation fee may be payable in accordance with clause 6.

### Transfer of Booking:

If you or any member of your party is prevented from travelling, that person(s) may transfer their place to someone else, subject to the following conditions:

- a. that person is introduced by you and satisfies all the conditions applicable to the holiday;
  - b. we are notified not less than 7 days before departure;
  - c. you pay any outstanding balance payment, an amendment fee of £50 per person transferring, as well as any additional fees, charges or other costs arising from the transfer; and
  - d. the transferee agrees to these booking conditions and all other terms of the contract between us.
- You and the transferee remain jointly and severally liable for payment of all sums. If you are unable to find a replacement, cancellation charges as set out in clause 6 will apply in order to cover our estimated costs. Otherwise, no refunds will be given for passengers not travelling or for unused services.

## 6. CANCELLATION BY YOU BEFORE DEPARTURE

You, or any member of your party, may cancel your travel arrangements at any time. Written notification from the person who made the booking or your travel agent must be received at our offices. We recommend 'Recorded Delivery'. Cancellation takes effect the day we receive your letter or email. Since we incur costs in relation to your arrangements from the time we confirm your booking you will have to pay the applicable cancellation charges as shown in the table below (which also applies if we cancel because you have failed to make payments on time – see "Payment" section) together with the cost of any air fare for which we have had to pay at the time of the booking and will be payable immediately on cancellation.

Should one or more member of a party cancel, it may increase the per person holiday price of those still travelling and you will be liable to pay this increase.

Number of days prior to departure:	CANCELLATION FEES IN PERCENTAGE OF TOTAL BOOKING PRICE
More than 90 days before:	Administrative Fees of GBP 100 pp
90–61 days before	20%
42–60 days before	30%
28–41 days before	60%
14–27 days before	90%
Less than 14 days before	100%

**Important Note: Certain Arrangements may not be amended after they have been confirmed and any alteration or cancellation could incur a cancellation charge of up to 100% of that part of the arrangements in addition to the charge above.**

If the reason for your cancellation is covered under the terms of your insurance policy, you may be able to reclaim these charges.

Where possible, we will deduct the cancellation charge(s) from any monies you have already paid to us.

### Cancellation by You due to Unavoidable & Extraordinary Circumstances:

You have the right to cancel your confirmed holiday before departure without paying a cancellation charge in the event of "unavoidable and extraordinary circumstances" occurring at your holiday destination or its immediate vicinity and significantly affecting the performance of the holiday or significantly affecting the transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any additional compensation. Please note that your right to cancel in these circumstances will only apply where the Foreign and Commonwealth Office advises against travel to your destination or its immediate vicinity. For the purposes of this clause, "unavoidable and extraordinary circumstances" means warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination.

This clause 6 outlines the rights you have if you wish to cancel your booking. Please note that there is no automatic statutory right of cancellation under the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 (Directive 2011/83/EU).

## 7. CHANGES OR CANCELLATION BY US

As we plan your holiday arrangements many months in advance we may occasionally have to make changes or cancel your booking and we reserve the right to do so at any time.

**Changes:** If we make a minor change to your holiday, we will make reasonable efforts to inform you or your travel agent as soon as reasonably possible if there is time before your departure but we will have no liability to you. Examples of minor changes include alteration of your outward/return flights by less than 12 hours, changes to aircraft type, change of accommodation to another of the same or higher standard, changes of carriers. Please note that carriers such as airlines used in the brochure may be subject to change.

Occasionally we may have to make a significant change to your confirmed arrangements. Examples of "significant changes" include the following, when made before departure:

- (a) A change of accommodation area for the whole or a significant part of your time away.
- (b) A change of accommodation to that of a lower standard or classification for the whole or a significant part of your time away.
- (c) A change of outward departure time or overall length of your arrangements by more than 12 hours.
- (d) A change of UK departure airport except between:
  - I. The London airports: Gatwick, Heathrow, Luton, Stansted, London City and Southend
  - II. The South Coast airports: Southampton, Bournemouth and Exeter
  - III. The South Western airports: Cardiff and Bristol
  - IV. The Midlands airports: Birmingham, East Midlands and Doncaster Sheffield
  - V. The Northern airports: Liverpool, Manchester and Leeds Bradford
  - VI. The North Eastern airports: Newcastle and Teesside
  - VII. The Scottish airports: Edinburgh, Glasgow, Prestwick and Aberdeen
- (e) A significant change to your itinerary, missing out one or more destination entirely.

**Cancellation:** We will not cancel your travel arrangements less than 60 days before your departure date, except for reasons of force majeure, major technical issue or failure by you to pay the final balance. We may cancel your holiday before this date if, e.g., the minimum number of clients required for a particular travel arrangement is not reached.

If we have to make a significant change or cancel, we will tell you as soon as possible and if there is time to do so before departure, we will offer you the choice of:

- i (for significant changes) accepting the changed arrangements; or
- ii having a refund of all monies paid; or
- iii accepting an offer of alternative travel arrangements of a comparable or higher standard from us, if available (at no extra cost); or
- iv if available, accepting an offer of alternative arrangements of a lower standard, with a refund of the price difference between the original arrangements and the alternative arrangements.

You must notify us of your choice within 7 days of our offer. If we do not hear from you within 7 days, we will contact you again to request notification of your choice. If you fail to respond again, we will assume that you have chosen to accept the change or alternative booking arrangements.

### Compensation

In addition to a full refund of all monies paid by you, we will pay you compensation as detailed below, in the following circumstances:

- (a) If, where we make a significant change, you do not accept the changed arrangements and cancel your booking;
- (b) If we cancel your booking and no alternative arrangements are available.

The compensation that we offer does not exclude you from claiming more if you are entitled to do so.

Period before departure in which we notify you	Compensation payable per person booking
62 days or more	NIL
61 – 42 days prior to departure	£10
41 – 28 days prior to departure	£20
27 – 14 days prior to departure	£30
Less than 14 days prior to departure	£40

**\*IMPORTANT NOTE:** We will not pay you compensation in the following circumstances:

- (a) where we make a minor change;
- (b) where we make a significant change or cancel your arrangements more than [60 days] before departure;
- (c) where we make a significant change and you accept those changed arrangements or you accept an offer of alternative travel arrangements;
- (d) where we have to cancel your arrangements as a result of your failure to make full payment on time;
- (e) where the change or cancellation by us arises out of alterations to the confirmed booking requested by you;
- (f) where we are forced to cancel or change your arrangements due to Force Majeure (see clause 8).

If we become unable to provide a significant proportion of the arrangements that you have booked with us after you have departed, we will, if possible, make alternative arrangements for you at no extra charge and where those alternative arrangements are of a lower standard, provide you with an appropriate price reduction.

**Please note:** We reserve the right to substitute another vessel for the scheduled one whether or not owned or operated by IPC. Any part of the travel arrangements and the voyage is subject to cancellation, delay, modification, or island/mainland visit cancellation for any reason, including medical disembarkation of crew or passengers or any other circumstances beyond our or our suppliers' control. You therefore acknowledge and agree that the scheduled itinerary for the voyage and the announced departure and arrival times are not guaranteed and we shall not be liable to passengers for any damages or other claims in the event of any delay, changes in itinerary or inability to perform services by reason of any event or events beyond our or our suppliers' control.

## 8. FORCE MAJEURE

Except where otherwise expressly stated in these Terms and Conditions we will not be liable or pay you compensation if our contractual obligations to you are affected by "Force Majeure". For the purposes of these Terms and Conditions, Force Majeure means any event beyond our or our supplier's control, the consequences of which could not have been avoided even if all reasonable measures had been taken. Examples include warfare and acts of terrorism (and threat thereof), civil strife, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination or remain at the travel destination, the act of any government or other national or local authority including port or river authorities, industrial dispute, labour strikes, lock closure, natural or nuclear disaster, fire, chemical or biological disaster, unavoidable technical problems with transport and all similar events outside our or the supplier(s) concerned's control.

**Brexit Implications:** please note that certain travel arrangements may be affected as a result of the United Kingdom's decision to leave the European Union. This could include an unavailability of certain flight routes, access to certain ports and airports and changes to the visa requirements of British citizens travelling to, within or through the EU. Please rest assured that this is something we will continue to monitor and will advise our customers as soon as possible if we become aware of any confirmed bookings that will be affected. However, since this is something which is completely unprecedented and outside our control, we would treat any such changes as Force Majeure, and whilst we will endeavour to provide suitable alternative arrangements or refunds where possible, we will not be liable to pay you any compensation.

## 9. COMPLAINTS

If you have a problem during your holiday concerning any service we have confirmed you must inform the local supplier, e.g. your hotelier, or our local representative or agent immediately to enable them to try to resolve the matter. During high season (1st May – 30th September) we operate a 24/7 emergency number +354 869 6663. You are also obliged to act in a way so as to minimize any loss. If the issue cannot be resolved locally it is necessary that you notify our head office in writing, quoting the booking reference number, at the earliest opportunity and no later than 28 days after your return, to enable any complaint to be investigated. Please contact [memo@icelandprotravel.co.uk](mailto:memo@icelandprotravel.co.uk) or write to Iceland Pro Travel Ltd, FAO Director, 51 Clarkgrove Road, Sheffield S10 2NH. It is strongly recommended that you communicate any complaint to the supplier of the services in question

without delay and obtain a written report. If you fail to follow this procedure we will have been deprived of the opportunity to investigate and rectify your complaint at the time and this may affect your rights under this contract.

Any accident resulting in personal injury, loss of, or damage to luggage must be reported to a ship's officer or airline official immediately and written confirmation obtained. We are unable to accept liability for the contents of DVDs, videos, literature, or websites produced by our suppliers/hoteliers. In the unlikely event that any complaint cannot be settled between us you may if you wish be referred to arbitration. This special scheme, by arrangement with ABTA is administered by CEDR Solve. It applies if your claim is for not more than £5,000 per person or £25,000 per booking and does not involve physical injury or illness. The scheme provides for a simple and inexpensive method of arbitration conducted privately based on written documentation and evidence with limited customer liability on costs. Full details are available on request or from ABTA Ltd, 30 Park Street, London SE1 9EQ, [www.abta.com](http://www.abta.com).

## 10. LIABILITY

- (i) We will accept responsibility for the arrangements we agree to provide or arrange for you as an "organiser" under the Package Travel and Linked Travel Arrangements Regulations 2018 as set out below, and as such we are responsible for the proper provision of all travel services included in your package, as set out in your confirmation invoice. Subject to these booking conditions, if we or our suppliers negligently perform or arrange those services and we don't remedy or resolve your complaint within a reasonable period of time, and this has affected the enjoyment of your package holiday you may be entitled to an appropriate price reduction and/or reasonable compensation. The level of such compensation will be calculated taking into consideration all relevant factors such as but not limited to, following the complaints procedure as described in these conditions and the extent to which ours or our employees' or suppliers' negligence affected the overall enjoyment of your holiday. Please note that it is your responsibility to show that we or our supplier(s) have been negligent if you wish to make a claim against us.
- (ii) We will not be responsible for any injury, illness, death, loss (including loss of possessions and loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following:
  - a. the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party
  - b. the act(s) and/or omission(s) of a third party not connected with the provision of your holiday and which were unavoidable and extraordinary; or
  - c. "Force majeure" as defined in clause 8 above.
- (iii) Please note we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which your hotel or any other supplier agrees to provide for you where the services or facilities are not advertised in our brochure or on our website and we have not agreed to arrange them as part of our contract and any excursion you purchase during your holiday. Please also see clause 19 "Excursions, Activities and Brochure/Website Information".
- (iv) We limit the amount of compensation we may have to pay you if we are found liable under this clause as follows:

### (a) Loss of and/or damage to any luggage or personal possessions and money:

The maximum amount we will have to pay you in respect of these claims is an amount equivalent to the excess on your insurance policy which applies to this type of loss per person in total because you are required to have adequate insurance in place to cover any losses of this kind.

### (b) Claims not falling under (a) above and which don't involve injury, illness or death:

The maximum amount we will have to pay you in respect of these claims is up to three times the price paid by or on behalf of the person(s) affected in total. This maximum amount will only be payable where everything has gone wrong and you or your party has not received any benefit at all from your booking.

### (c) Claims in respect of international travel by air and rail, or any stay in a hotel:

- (i) The extent of our liability will in all cases be limited as if we were carriers under the appropriate Conventions, which include The Warsaw/Montreal Convention (international travel by air); The Berne/Cotif Convention (with respect to rail travel) and The Paris Convention (with respect to hotel arrangements). You can ask for copies of these Conventions from our offices. In addition, you agree that the operating carrier or transport company's own 'Conditions of Carriage' will apply to you on that journey. When arranging transportation for you, we rely on the terms and conditions contained within these international conventions and those 'Conditions of Carriage'. You acknowledge that all of the terms and conditions contained in those 'Conditions of Carriage' form part of your contract with us, as well as with the transport company and that those 'Conditions of Carriage' shall be deemed to be included by reference into this contract.
- (ii) In any circumstances in which a carrier is liable to you by virtue of the Denied Boarding Regulation 2004, any liability we may have to you under our contract with you, arising out of the same facts, is limited to the remedies provided under the Regulation as if (for this purpose only) we were a carrier.
- (iii) When making any payment, we are entitled to deduct any money which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question.

### (d) Claims in respect of international travel by sea or inland waterway

Travel by sea is governed by the provisions of the Convention Relating to the Carriage of Passengers and their Luggage by Sea 1974 as amended in 1976 (the Athens Convention) and, where applicable, EU Regulation 392/2009 relating to the Liability of carriers of passengers by sea in the event of accidents. The extent of our liability will in all cases be limited as if we were the Contracting Carriers under the Athens Convention and/or EU Regulation 392/2009.

The Athens Convention and EU Regulation 392/2009 limit the carriers' liability for death or personal injury or loss or damage to luggage and makes special provision for valuables. It is presumed that luggage has been delivered to you undamaged unless written notice is given to us and/or the carrier;

- a. in the case of apparent damage, before or at the time of disembarkation or redelivery; or
- b. in the case of damage which is not apparent or of loss, within 15 days from the date of disembarkation or redelivery or from the time when such redelivery should have taken place.

Damages for cabin luggage payable by the carrier are limited up to the Athens Convention limit of 833 Special Drawing Rights ("SDRs") or 2250 SDRs if EU Regulation 392/2009 applies.

Any liability in respect of death and personal injury and loss of and damage to luggage which we may incur to you shall always be subject to the limits of liability contained in the Athens Convention or EU Regulation 392/2009 for death/personal injury of 46,666 Special Drawing Rights (SDR) or

300,000 SDR under Athens Convention or 400,000 SDRs under EU Regulation 392/2009 except in the case of liability for war or terrorism 250,000 SDRs.

We are not liable for valuables, monies or other securities including jewelry and watches. If they have been deposited with the reception desk on the ship for safe keeping and a receipt issued, then in those limited circumstances the Carriers liability will be as set out in the Athens Convention or EU Regulation 392/2009. The use of safes onboard a Vessel is not a deposit with the ship or with the company under the Athens Convention or EU Regulation 392/2009 or otherwise. The limits are 1200 SDRs pursuant to Athens or 3,375 SDRs pursuant to EU Regulation 392/2009.

Limits shall be reduced in proportion to any contributory negligence by the Passenger and by the maximum deductible specified in Article 8 (4) of the Athens Convention or EU Regulation 392/2009.

Where carriage is performed on inland waterways, and the vessel does not go to sea the liability provisions relating to sea going vessels do not apply to the cruise. In those cases the liability of the Carrier to customers shall be determined in accordance with English law (the Merchant Shipping Act) and The Convention on Limitation of Liability for Maritime Claims 1996 (LLMC 96) as amended by SI 1998/1258, a copy of which will be provided by on request or can be found at: <https://www.legislation.gov.uk/ukSI/1998/1258/contents/made>.

The limits for non-sea going passenger vessels is 175,000 SDRs per passenger limit. Liability for property claims will be at least 1,000,000 SDR's under SI 1998/1258 (4)(b)(i). The Strasbourg Convention on the Limitation of Liability of Owners of Inland Navigation Vessels, referred to as the "Strasbourg Convention" with protocols and amendments, applies to vessels sailing on waterways located in the territory of a state party subject to (i) the "Revised Convention relating to the Navigation of the Rhine of 17 October 1868" and (ii) the "Convention of 27 October 1956 concerning the canalization of the Moselle" (Article 15(i) of the Strasbourg Convention: <https://www.ivr-eu.com/expertises/le-gal/2lang-en>). If the Strasbourg Convention applies the limits for customer claims are 60,000 SDRs per customer subject to a minimum of 6,000,000 SDR's (see Article 7). The Carrier's liability for death, injury, illness, damage, delay or other loss to person or property of any kind suffered by customers shall, in the first instance, be governed by the Convention on Limitation of Liability for Maritime Claims 1996 as amended by SI 1998/1258 or where applicable the Strasbourg Convention. The Carrier's liability therefore shall not exceed those limitations provided by the said LLMC 1996 and SI 1998/1258 or where applicable Strasbourg Convention or in any further revisions, protocols and/or amendments thereto as shall become applicable. Where the LLMC 1996 or If applicable Strasbourg Convention permits the Carrier to apply a deductible, the Carrier may apply that deductible.

SDRs are a monetary unit of the International Monetary Fund and current exchange rate can be found in major financial newspapers.

- (v) Please note, we cannot accept any liability for any damage, loss, expense or other sum(s) of any nature or description (a) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (b) which did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally, we cannot accept liability for any business losses or expenses including, without limitation, self-employed loss of earnings.
- (vi) Where it is impossible for you to return to your departure point as per the agreed return date of your package, due to "unavoidable and extraordinary circumstances", we shall provide you with any necessary accommodation (where possible, of a comparable standard) for a period not exceeding three nights per person. Please note that the 3 night cap does not apply to persons with reduced mobility, pregnant women or unaccompanied minors, nor to persons needing specific medical assistance, provided we have been notified of these particular needs in advance. For the purposes of this clause, "unavoidable and extraordinary circumstances" mean warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely back to your departure point.

## 11. YOUR BEHAVIOUR

You accept responsibility for the proper conduct of yourself and your party, when you book arrangements with us. If your actions or omissions cause damage to any property in the provision of the contracted arrangements, cause delay or diversion to any flight or other means of transportation, or causes or is likely to cause distress, danger and annoyance to any other customers or any third party, we reserve the right to terminate your booking with us immediately. In the event of such termination, our liability to you and/or your party will cease and you and/or your party will be required to leave your accommodation or the arrangements immediately. No refunds of lost accommodation or any other arrangements will be made and we will not pay any expenses or costs incurred as a result of termination. You and/or your party may also be required to pay for any loss and/or damage caused by your actions and we will hold each member of your party jointly and individually liable for any damage or losses caused by you or any member of your party. You also agree to fully indemnify us against any claim arising from your conduct (including professional fees and legal costs) made against us by or on behalf of the owner of such property or the operator of the flight or other means of transportation. The Captain of an aircraft or Master of a ship has authority over the aircraft/ship and passengers at all times when they are boarding or when they are on board.

For Cruise bookings, at any port or place we may refuse to embark or may disembark any passenger who, in the opinion of the ship's authorised personnel, might be excluded from landing at further destinations by local authorities or whose presence may be detrimental to the wellbeing of passengers or crew or who may be suffering from any contagious or infectious disease. In cases of quarantine of the ship, or individual passengers (passengers may be required to remain in their cabin or as instructed by authorised personnel on board if they or any other occupant of the accommodation presents any symptoms or may be considered to put other passengers at risk) we will not be liable for expenses thus caused and in such cases as above there will be no entitlement to any refund or compensation and we will have no liability for costs incurred as a result.

## 12. DISABILITIES AND MEDICAL PROBLEMS

Each passenger warrants that they are fit to travel. IPT reserves the right to require any passenger to produce evidence of the same and cannot accept liability for any situation arising out of a failure to disclose any pre-existing condition or disability. Passengers with physical or mental disabilities or other conditions which may require special assistance, e.g. use of a wheelchair or scooter, or service animal, must advise us in writing before a booking is made. Passengers who use wheelchairs or who may require special assistance must be accompanied by someone who is able to assist them on shore and at sea. We are not a specialist disabled company but we will do our utmost to cater for any special requirements you may have. Please provide us with full details before you make your booking so that we can try to advise you as to the suitability of your chosen arrangements. Acting reasonably, if we are unable to properly accommodate the needs of the person(s) concerned, we will not confirm your booking or if you did not give us full details at the time of booking, we will cancel it and impose applicable cancellation charges when we become aware of these details.

### 13. PASSPORT, VISA AND IMMIGRATION REQUIREMENTS

Your specific passport and visa requirements and other immigration requirements are your responsibility and you should confirm these with the relevant Embassies and/or Consulates.. For further information contact the Passport Office on 0870 5210410 or visit: <https://www.gov.uk/browse/citizenship/passports>.

For European holidays you should obtain a completed and issued form EHIC prior to departure. Up to date travel advice can be obtained from the Foreign and Commonwealth Office, visit <https://www.gov.uk/travelaware>.

We do not accept any responsibility if you cannot travel, or incur any other loss because you have not complied with any passport, visa, immigration requirements or health formalities. You agree to reimburse us in relation to any fines or other losses which we incur as a result of your failure to comply with any passport, visa, immigration requirements or health formalities.

### 14. INSURANCE

It is a condition of the contract with us that you and every member of the booking has travel insurance in force for the entire duration of the holiday, covering at least the cancellation of the booking and providing medical cover for illness or injury and repatriation while overseas. Please provide us with the name of your insurance company, together with their 24-hour emergency number with your booking or as soon as possible.

### 15. BROCHURE AND HOMEPAGE VALIDITY

The brochure published in October 2018 and the details and prices contained in it are valid up to and including September 2019 but may be superseded by subsequent brochures.

### 16. DATA PROTECTION

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, IPT need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law. Please refer to our Privacy Policy for further information on how we use your personal data.

### 17. PROMPT ASSISTANCE

If, whilst you are on holiday, you find yourself in difficulty for any reason, we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and assistance with distance communications and finding alternative travel arrangements. Where you require assistance which is not owing to any failure by us, our employees or sub-contractors we will not be liable for the costs of any alternative travel arrangements or other such assistance you require. Any supplier, airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these Booking Conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements. Furthermore, we reserve the right to charge you a fee for our assistance in the event that the difficulty is caused intentionally by you or a member of your party, or otherwise through your or your party's negligence.

### 18. DELAYS, MISSED TRANSPORT ARRANGEMENTS AND OTHER TRAVEL INFORMATION

If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately.

For cruise bookings where you have made independent travel arrangements, you accept for joining the ship in good time, regardless of any change to the sailing time or date, or to the itinerary. We are not able to refund monies paid to us, or any third party acting on our or your behalf, or make compensation or other payments where, for whatever reason, you fail to join the ship. Passengers going ashore are responsible for re-boarding the ship prior to departure from port.

Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be publicised at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at [www.caa.co.uk/passengers](http://www.caa.co.uk/passengers). Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to you, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation to your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight.

We cannot accept liability for any delay which is due to any of the reasons set out in clause 8 of these Terms and Conditions (which includes the behaviour of any passenger(s) on any flight or ship who, for example, fails to check in or board on time).

The carrier(s), flight timings and types of aircraft shown in this brochure or on our website and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. We shall inform you of the identity of the actual carrier(s) as soon as we become aware of it. The latest flight timings will be shown on your tickets which will be despatched to you approximately two weeks before departure. You should check your tickets very carefully immediately on receipt to ensure you have the correct flight times. If flight times change after tickets have been dispatched we will contact you as soon as we can to let you know.

Please note the existence of a "Community list" (available for inspection at [https://ec.europa.eu/transport/modes/air/safety/air-ban\\_en](https://ec.europa.eu/transport/modes/air/safety/air-ban_en)) detailing air carriers that are subject to an operating ban with the EU Community.

This brochure is our responsibility, as your tour operator. It is not issued on behalf of, and does not commit the airlines mentioned herein or any airline whose services are used in the course of your travel arrangements.

Iceland ProCruises GmbH is represented in the UK by



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### Imprint

**Text:** Joe Yogerst, Doris Brandt, Anka Bröcker, Henrike Lenz, Frederike Olms, Ruth Schoof.

**Sources:** We will thank our partners and photographers e. g. [www.iceland.is](http://www.iceland.is), Visit Greenland, Denis Burdin, Andreas Clematide, Oskar Petur Fridriksson, Peter Gebhard, Hermann Gudmundsson, Torsten Henn, Svenja Laukart, Michael Maczok, Eggert Johannesson, Erwin Neu, Ottar Sveinsson, Örn Stefansson, Emil Thor, Johannes Hermannsson, Peter Neumann, Cruise Vision TV.

**Layout:** Wehmeyer+Heinrich, Hamburg; **Print:** Courier Graphics Corporation; Reproduction, also in extracts, only with permission of Island ProTravel GmbH, Hamburg, Germany.

**Stand:** August 2018. Subject to modifications and amendments.

# EXPLORE ALL THE POSSIBILITIES AND TRAVEL WITH EXPERTS



Our team

We offer more than cruises. The team at Iceland ProTravel will make your Iceland dreams come true with tailor-made program that defy imaginations.



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ABTA No.Y6096